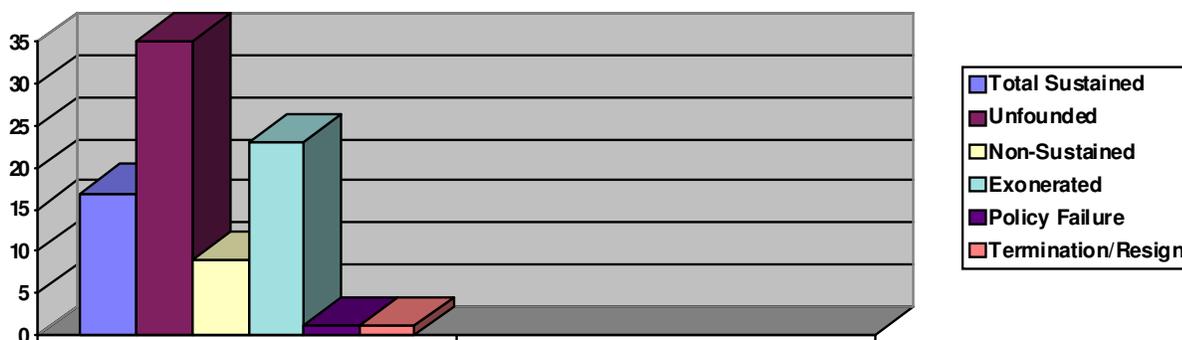


**OFFICE OF PROFESSIONAL STANDARDS
INTERNAL AFFAIRS
AUDIT
January 1, 2010 – December 31, 2010**

TOTAL CASES INVESTIGATED: 85

DISPOSITION/STATUS:

a. Sustained	16	19 %
b. Sustained with Termination/Resignation While under Investigation	1	1 %
c. Unfounded	35	41 %
d. Non-Sustained	9	11 %
e. Exonerated	23	27 %
f. Policy Failure	1	1 %



COMPLAINTS FILED PER DIVISION

a. Patrol	73	86%
b. CID	5	6%
c. Support	4	5%
d. Administration	0	0%
e. Multi-Division	1	1.5%
f. Unknown	2	2.5%

COMPLAINTS INITIATED BY SUPERVISORS AGAINST SUBORDINATES: 11

RACE OF COMPLAINANT/RACE OF EMPLOYEE

a. White complainant/white employee	53	62%
b. White complainant/black employee	3	4%
c. White complainant/multiple or unidentified	3	4%
d. Black complainant/white employee	20	24 %
e. Black complainant/black employee	2	2 %
f. Black complainant/multiple or unidentified	1	1%
g. Asian complainant/White employee	1	1%
h. Unidentified Complainant/White Employee	1	1%
i. Unidentified Complainant/Black Employee	1	1%

COMPLAINTS AGAINST EMPLOYEE BY POSITION

a. Officers	74	87%
b. Sergeant	2	2%
c. Lieutenant	1	1%
d. Captain	1	1%
e. Civilians	4	5%
g. Unknown	3	4%

COMPLAINTS INVESTIGATED BY DIVISION

a. Professional Standards	36
b. Patrol	46
c. CID	1
d. Support	2

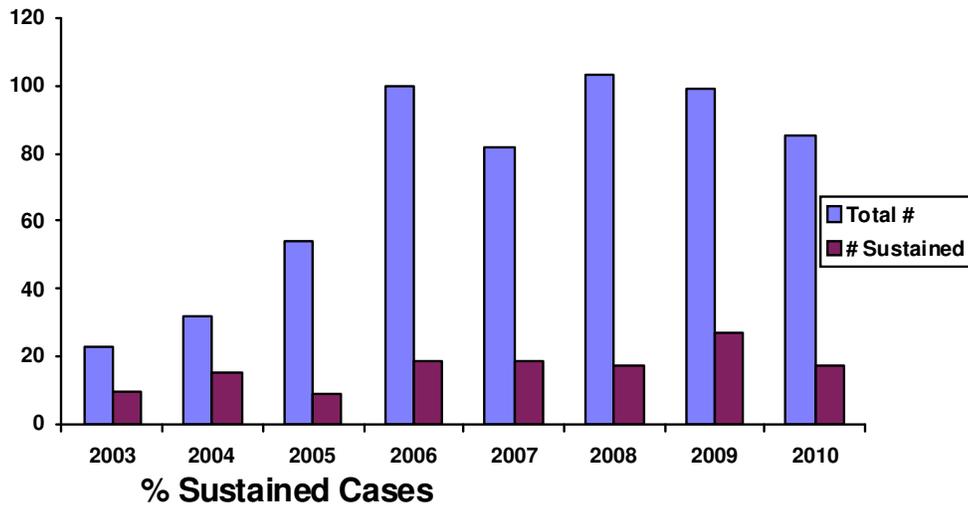
COMPLAINT CATEGORIES

CONDUCT CODE	RULE OF CONDUCT	TOTAL	SUSTAINED	PENDING
I-8	Abuse of Position	24	0	0
R-1	Courtesy	16	2	0
P-4	Use of Force	14	1	0
P-1	Unbecoming Conduct	3	1	0
Other		28	13	0

TRENDS

	2005	2006	2007	2008	2009	2010
Minority Citizen complaints (Female, Hispanic, African American)	7	45	35	53	33	44
APD supervisor initiated complaints	39	7	10	14	17	11
Co-worker/Peer initiated	1	1	0	0	1	0
Citizen generated complaints	15	92	72	88	81	74
Total Complaints	54	100	82	103	99	85

	2003	2004	2005	2006	2007	2008	2009	2010
Total Cases	23	32	54	100	82	103	99	85
Sustained	10	15	9	19	19	17	27	17
Percentage	43%	44%	17%	19%	23%	16%	28%	20%



	2008	2009	2010
Calls for service	114,007	111,659	109,787
Investigated Complaints	103	99	85

The number of complaints lodged with the Asheville Police Department's Internal Affairs Division is minute in comparison to the contacts our officers have with the community at-large. In 2010, less than 0.10% of contacts with citizens resulted in complaints to Professional Standards.

From Jan. 1 – Dec. 31, 2010, over 80 commendations were received from citizens complementing the service received from employees of the Asheville Police Department.

DEFINITIONS

Sustained – The allegation is true; the action of the department of the officer was inconsistent with departmental policy.

Non-Sustained – There is insufficient proof to confirm or to refute the allegations.

Policy Failure – The allegation is true; the action of the department or the officer was not inconsistent with agency policy. The policy requires modification.

Exonerated – The allegation is true; the action of the department or the officer was consistent with department policy.

Unfounded – The allegation is demonstrably false.

RULES OF CONDUCT

I-8 Abuse of Position

No employee shall use his official position to obtain personal benefit from employees of lesser rank or position; harassing or threatening other individuals or groups; or malicious prosecution.

P-4 Use of Force

Police officers shall not use more force in any situation than is reasonably necessary under the circumstances. Police officers shall use force in accordance with law and departmental procedures.

R-1 Courtesy

Employees shall be courteous when dealing with members of this Department, the City, and the public. Employees shall avoid harsh, violent, profane or insolent language and remain calm regardless of provocation.

P-1 Unbecoming Conduct

Employees shall conduct themselves at all time in a manner that reflects favorably on the department. Unbecoming conduct may include any action that reflects discredit upon the department or impairs the operations of the department. Employees must scrupulously avoid any conduct that compromises the integrity of the department.