City of Asheville
Water Resources Department
Customer Services Division

P.O. Box 733
Asheville, NC 28802-0733
828-251-1122
Fax 828-259-5965
www.ashevillenc.gov

FIRE HYDRANT METER APPLICATION

Date:_____

Applicant:_____Account#_____

Billing Address:_____SSN/FID:_____

Work Phone:_____Cell Phone:_____

Deposit Collected:

5/8 inch: $290.00_____ 3inch: $840.00_____

Service Charge: $50.00 initial & $50.00 monthly until hydrant is returned.

Total Fee Received:_____

Date Hydrant meter to be picked up:_____

Estimated Date Hydrant meter to be returned:_____

Location Hydrant meter is being used:_____

*****Note:*** Hydrants are ***ONLY*** to be used on ***PUBLIC HYDRANTS*** which are colored yellow***

HYDRANT RENTAL POLICY AND FEE'S:

- Customer must call in their reads no later than the last business day of each month to 828-259-5977. Failure to do so will result in a ***$940.00*** penalty.
- A delinquent fee of ***$15.00*** will be assessed to any account not paid on or before the due date.
- A disconnect/reconnect fee of ***$50.00*** will be assessed to any account scheduled for cut-off because of non-payment. Accounts are eligible for cut-off 15 days after due date.

Customer's Signature indicates they have read and agree with terms and conditions of this application.

Customer Signature:_____

Customer Printed Name:_____

Received By(CSR Signature):_____

Additional Hydrant Information and Instuctions

1. Determine the meter size needed:
   5/8 meter = +/- 20 gallons per minute 3 inch meter= +/- 350 gallons per minute

2. Complete Application and pay required fees to Water Resources,
   1st floor City Hall.

3. Pick-up and return meter from Water Maintenance Facility located at:
   174 S. Charlotte St ph number 259-5977

When using a hydrant meter you may connect to any yellow public hydrant served by the City of Asheville Water Department. Once the meter is fully installed on they hydrant, **SLOWLY** open the valve until the hydrant is FULLY turned on. If you have leaks, please call 259-5977 and someone will be dispatched to assist you.

Your consumption MUST be called in no later than the last business day of each month. You will be billed monthly for your consumption and monthly service fee.

1st time hydrant users will be given a short demonstration on the proper operation of a fire hydrant. You are required to have a hydrant wrench.

If you have a hydrant meter long term and plan on moving the hydrant meter between different locations, you must call 259-5977 and update the location of your hydrant meter with meter services.

You are required to call in the reading from the meter no later than the last business day of each month. Failure to do so will result in a penalty of $940.00. Failure to report a meter read more than (2) consecutive months will result in forfeiture of your hydrant meter and privileges for (12) months.

If meter is lost, stolen or not returned, you will be charged the total value of the meter.

Customer acknowledges he has received a copy of these instructions and understands the complete meter usage policy and billing procedures.

_____ _____

Customer signature City of Asheville Representative