



ASHEVILLE TRANSIT COMMITTEE

Meeting Agenda

3:30 pm to 5:00 pm

Tuesday, May 5, 2015

1st Floor Conference Room

City Hall

RIDE.RELAX.CONNECT

3:30 pm - Meeting Opening

- Welcome announcement and explanation of public comment standards and opportunities
- Introductions
- May 5, 2015 Agenda - review and approval
- April 7, 2015 Minutes - review and approval

3:45 pm – Public Comment Part I

3:50 pm – TC transit experiences in riding the bus

3:55 pm – New Business

4:05 pm – Old Business

- TC Goals Progress Report - group discussion
 1. Expanding Service – County, Super Service Pilot Project
 2. Increase Funding – business engagement, Friends of Transit, new funding options
 3. Marketing and Education – ads, Facebook, new outlets, funding for marketing staff
- Strive Not to Drive
 1. Endorsement for One day Free Fare requested - Yuri.
 2. Volunteers for SNTD Free Fare Day and Breakfast on 5/20/15 –attached SNTD schedule- Julie
- MMTC Update - Bruce

4:30 pm – Staff updates

- List of Projects – attached – Mariate
 1. Transportation Master Plan (TMP) RFP - Mariate
- Advertising Policy Discussion - Yuri
- Fare Free Zone update - Mariate
- ART monthly Reports: Public Stuff, Accident Summary; Safety Report, Ridership,

4:45 pm - Public Comment Part II (5 minutes)

4:50 pm - Discuss agenda items for next Transit Committee Meeting (5 minutes)

5:00 pm - Meeting Summary

- Announcements, events, transit commission members' involvement related to transit
- Solicitation for request from public to be incorporated into next month's meeting agenda
- Adjourn

Additional material on above agenda items may be available at the Transit Committee meeting. Past meeting minutes and meeting documents can be found at: www.ridetheart.com and click on "Transit Committee"

Asheville Transit Committee Meeting Minutes – Tuesday, 7 April 2015

Attending:

Committee Members: Julie Mayfield, Adam Charnack, Bruce Emory, Calvin Allen, Tom Tomlin, Brooke German, Ed Johnson

City Staff: Yuri Koslen, Gregg Godwin, Rose Christian

Community Members: Amy Cantrell, James Gambrell, Sabrah n'haRaven

Julie opened the meeting at 3:30.

March 3, 2015 Minutes

Tom moved approval and Calvin seconded; passed unanimously.

Public Comment I

None

TC Experiences Riding the Bus

Tom, Adam, & Julie had no complaints. Bruce rode routes S3 and E1; E1 was running late. Calvin also rode S3, and commented on the lack of shelters along Airport Road. Brooke said N1 was running okay.

New Business

New Committee Member:

Julie raised the question of whether we should find a replacement for David Wilson now, or wait until the end of the year when there will be another vacancy to fill (Dave Erb). The consensus was having nine members is satisfactory, and to wait until near the end of the year to recruit new members.

Strive Not To Drive:

Julie announced that this year's Strive Not To Drive will be held the week of May 17th. After discussion, it was agreed that there should be one free fare day, along with supplying breakfast snacks at the Transit Station, similar to last year.

Old Business

Policy Document:

Yuri reviewed the status of the proposed document setting forth responsibilities for passengers, drivers, and ART staff. Julie led a review of the draft text for each of the sections. There was discussion of the item regarding buses running late; it was agreed that the drivers should be responsible for alerting the dispatcher in the event of a potential late arrival at the Transit Station. Over the next two months policies regarding strollers, groceries, and suspensions should be finalized, so that the overall document can be published.

Transit Committee Goals:

Adam reported continuing discussions regarding potential funding for the increased frequency pilot program. Julie said she and Calvin plan to meet with Brownie Newman regarding possible County funding. Brooke is pursuing the idea of a video with local videographers, and will coordinate with Charlton.

Budget Discussions with City Council:

No new meetings reported. The City's budget for next year may be seriously affected by proposed new state legislation regarding sales tax distribution.

MMTC Update:

Bruce described a staff presentation on the traffic calming program, and discussions about City policy regarding closure of sidewalks during building construction projects.

Staff Updates

Rose reviewed the reports concerning safety and accidents. It was agreed that the Committee would like to see quarterly reports describing the events of that quarter (same for Public Staff report).

Yuri described upcoming minor route changes: S3 to extend to new park-ride at Ag Center; W2 to go into new outlet mall.

Yuri presented staff proposals for fee adjustments: eliminating the downtown free ride zone, and setting fees for street closures that affect bus stops. There was Committee and public concern about the elimination of the free fare zone, which benefits low-income riders. Adam made a motion, seconded by Bruce, to approve both proposed changes; it failed 4-3. He then moved, and Ed seconded, to approve just the street closure fees, and it passed unanimously.

Gregg reported that staff is reconsidering proposed ADA changes; added item for discussion at next meeting.

Yuri reported briefly on ridership: up in January, down slightly in February due to bad weather.

Agenda Items for Next TC Meeting – 5 May 2015

Free fare zone
Advertising policy
Transit Committee Goals
ADA changes

Meeting adjourned at 5:35 pm.

SNTD'15 April 17th Minutes
Mountain True
5:30pm - 6:30pm
45min

1. Complete Target Champion (5min)
 - a. SNTD Committee should please add names of organizations and businesses to this list.
 - b. Terri will send Mike list from last year. Contact businesses and organizations who already participated.
2. SNTD Workplace Challenge Sign Up (5min)
 - a. Pledge is ready to go live. Terri noted that it can be amended as it is used w/out loss of information.
 - b. Linda has updated parts of SNTD'15 website. She may be willing to upload link to Workplace Challenge / Pledge.
3. Design Work (10min)
 - a. Mike will contact Dena about sending him files if she is not able to do the SNTD work.
 - b. Mike will note that Mtn Xpress / ACT have people who will format. Thanks Terri.
4. Workplace Challenge Folder (5min)
 - a. Mike will finalize a draft of workplace challenge folder and share w/ group.
5. Events Schedule Finalized (15min)
 - a. Current Draft of Events Schedule
 - i. Review Current Draft Schedule to double check it's current.
 - ii. Review "Detailed Events Schedule". Double check
 1. Times of events
 2. Places of events
 - iii. Linda and / Lyuba can update website w/ finalized event details by Wednesday, April 22nd
 - iv. Terri will share website login information so event leaders can update website him/herself.
6. Press Release (5min)
 - a. Sule will complete press release draft on Monday.

**Transportation Planning Division
Project update
April 22, 2015**

On-going

- **RADTIP**
 - The design process for RADTIP is ongoing.
 - The target date to begin right-of-way acquisition is July of 2015.
 - The start of construction is targeted for 2017.
 - Consultants delivered 25% complete design plans.
 - Staff review of construction plans is underway.
 - Public meeting anticipated in early summer.

- **East of the Riverway Transportation Network Plan**
 - Still pending a few final changes, mostly maps.

- **JARC Signals Design contract**
 - Locations:
 - Louisiana & Haywood Rd
 - McDowell & Choctaw
 - South Charlotte & Biltmore
 - Firming up funding to move forward with two of three signals

- **Asheville in Motion Plan.**
 - Charrette produced the street and community typology needed to continue the project. Eight strategic corridors were on the list, featuring geographic location, type of land use served, and different typologies. We had 108 attendees. Report will be read by the end of April. The next steps are to refine the scenario analysis, develop a street design priority matrix, corridor profiles, and typical sections and provide prioritization criteria to apply these principles in future projects and symposium #2.

- **French Broad River Greenway** (Duke Energy property) and connection between FBR Park and Carrier Park
 - A site visit with staff, Stewart Engineering, Site Design Studios and Baker Engineering to discuss the terrain and other design challenges. Several trail alignments are feasible. The consultants are continuing to work on the designs and plan to have the 25% designs finished by mid-May. Staff is waiting on survey information from Duke Power. Everything is on schedule.

- **ISO 14000 - ART**
 - Desk review with no findings.

- **Charlotte Street**
 - This project has been delayed until FY19.

- **ADA restructuring**

- No updates

New

- **Transit Station repairs**

- Working with CIP group in scope of work

Other efforts

- **TIGER VI grant application**

- Awarded and going through the steps to sign the grant agreement.

- **Clingman Forest and Town Branch Greenways and Depot Street Roundabout**

- Staff is working out the land acquisition in the next months; completing the documents needed for Categorical Exclusion status; and working on construction timelines for 2017 with Capital Projects Team.

- **Beaucatcher Greenway:**

- The construction drawings for the greenway and trailheads are in progress and due to be completed in May. The open house in February was cancelled due to inclement weather and staff is developing an online site for individuals to view the presentation in the near future. Individuals will be able to contribute comments via the site as well. A public meeting is tentatively scheduled for June when information regarding the greenway will be also shared in person.

- **Haywood Rd.**

- Multimodal Improvements (led by Robert Kun in PW). Preliminary striping for lane shift and bike lane complete. Produced AutoCAD drawing for artwork and sent to involved party. Go-ahead from Legal that the condemnation process is to the point that they can proceed with the project. Met with sidewalk art group to discuss design, materials and locations of artwork. They have received the encroachment agreement from NCDOT. Staff received the encroachment agreement from NCDOT. The project has been put on hold in order to allow cyclists' access to Waynesville Ave while the Craven Street project is finished. No additional updates.

- **Craven Street**

- Construction activities continue to move along. The arch culvert has been installed and the road is now open between Waynesville Ave and Georgia Ave. Work is currently taking place between Waynesville Ave and Hazel Mill Rd, this section of roadway is closed and is expected to be closed until spring, and the roadway in this section is nearing finished elevation and is expected to be paved by the end of April. The rough grading for the greenway is taking place with the sewer line completed. The fill for the LID parking lot is in with continued work on the sidewalk and stone placement in the parking lot. The reconfiguration of Hazel Mill Road and Emma Road had taken place and is open to traffic currently. The water line construction is complete. With warmer weather, the project is

expected to accelerate. The stream restoration work has begun with the wall treatment being constructed currently.

- **Lake Craig/Azalea Road Improvements:**

- Construction of the project is in its final stages, the contractor is currently working on the punch list items. It is with excitement that the new traffic patterns are in place. The streambank work has been finalized. NCDOT has constructed the turning lanes and the traffic signals are functioning. The final stages of the water connections should be made over the next couple of weeks. The project is expected to be totally completed by end of April.

- **Livingston St. Complete Streets**

- RFQ has been released, due date April 30.

CPMD Project Narrative Report

CPMD PM: Alvin Fuller

Cedar Street Bridge Rehab

Milestones:

Right of Way:

Feasibility study has been completed by WSP, Inc. Recommendations have been made and the findings have been reported to the Public Works Streets Division. Awaiting funding to implement recommendations.

Last Project Update On: 3/30/2015

Hendersonville Rd Sidewalk

Milestones:

Right of Way:

Right-of-Way Certification has been obtained. Preparing erosion control submittal to NCDOT, plan to submit Wednesday, April 1, 2015. We will also submit final plans for Categorical Exclusion Wednesday. After receiving both approvals, we will submit the final plans and contract to NCDOT for Authorization to Construct.

Mar15 - Easements Complete

3 - to be recorded
24 - Complete

Last Project Update On: 3/30/2015

Lakeshore Drive Sidewalk Improvements

Milestones:

Right of Way:

All major construction is complete. Contractor to install Final Walk Thru - 4/6/2015 N/A final pavement markings this week (3/30 thru 4/3). Walk thru will be scheduled for next week to close the project out.

Last Project Update On: 3/30/2015

S. Lexington Utility Relocation

Milestones:

Right of Way:

Invoice from Duke Energy has been paid. Awaiting the scheduling of the work order. David Martin in the contact at Duke.

Mar15 - Begin construction 2 - Donated

Last Project Update On: 3/30/2015

Shiloh Road Sidewalk Improvements

Milestones:

Right of Way:

The project is complete. Final invoice was paid on March 3, 2015. Final Acceptance Letter was issued March 4, 2015. Lein Waiver has been received. (Armen Construction is the contractor.)

Feb15 - Project Completion. Final Acceptance

Last Project Update On: 3/30/2015

CPMD PM: Chuck Watson

Concrete Maintenance

Contractor is still working on Montford due to additional work orders. Also, contractor will be starting a project on Victoria Road next week to coincide with spring break for AB and Asheville High.

Milestones:

Right of Way:

Construction ongoing

None

Last Project Update On: 3/27/2015

CPMD Project Narrative Report

Downtown Cleaning

Milestones:

Right of Way:

Held kickoff meeting for new contract this week. PW staff suggested several modifications to contract. Will start working on contract in two weeks

none required

Last Project Update On: 3/27/2015

Montford, Soco, Cullowhee Intersection Improvement Milestones:

Right of Way:

We have been given the go-ahead by Transportation to Design Phase advertise this project. Expect to advertise the week of April 13.

None

Last Project Update On: 3/24/2015

Transit Station Fuel Tank Installation

Milestones:

Right of Way:

Checked with contractor on 3/24 and due to delay in receiving materials it appears that construction will begin in late May.

Pre-construction meeting scheduled

None

Last Project Update On: 3/24/2015

CPMD PM: Robert Kun

Haywood Multimodal

Milestones:

Right of Way:

Likely delay of start, may begin Summer '15. Revised estimate to \$268k from \$220k due to recent rise in contractor bids. Will likely need an additional \$70k in funds to complete this project. A total of 20-on-street parking spaces are proposed on the West side of the road from Riverview Dr to Avon Ave, and revised estimate to reflect this. Right-of-entry agreements renewed with property owners. Preliminary striping for lane shift and bike lane are complete.

Design Phase Complete, All 8 Donated - 1 Condemned Easements Acquired, Waiting on Craven St. Project

Last Project Update On: 3/30/2015

New Haw Creek Sidewalk

Milestones:

Right of Way:

Project has been pushed back to FY16-17. Recommendations given by NCDOT. New plans and estimates (\$219,000 plus money for City Staff time) have been made based on recommendations and presented to Ken Putnam. Have rough estimate on pedestrian bridge and are exploring options.

Design Phase

None Yet

Last Project Update On: 3/30/2015

CPMD Project Narrative Report

Paving FY 14

Milestones:

Right of Way:

All streets have been paved. We are currently working on the Punch List. We have moved Shiloh to FY15 paving in order to accommodate the recent sidewalk project there. It is estimated that there will be \$257,000 remaining after the payment of the final invoice. Current estimate for paving Shiloh is \$160,000 and at least that much will need to be moved to FY15 budget to pay for it.

Last Project Update On: 3/30/2015

Paving FY15

Milestones:

Right of Way:

Gathering quantities and taking core samples for individual streets. Maps and cross-sections prepared for all streets. Work has begun on contract documents.

Roads Selected, Cross Sections and Maps Complete

None

Last Project Update On: 3/30/2015

CPMD PM: Vinnie Sullivan

482 Sunset Drive Retaining Wall

Milestones:

Right of Way:

Coping, curb, and guardrail installation completed. Road repair started last week, milling to continue this week, with safety rail and wall painting work as well. Contractor to continue removing bench materials.

1 donated

Last Project Update On: 4/6/2015

Bent Tree Retaining Wall

Milestones:

Right of Way:

Project construction complete. Final piece of asphalt paving to be completed this week, weather permitting, then submit final pay app.

2 donated

Last Project Update On: 3/24/2015

Finalee Avenue Retaining Wall

Milestones:

Right of Way:

Pile installation continuing; bench getting lowered and Feb15 - Begin Construction piles lowered to new bench level for anchors installation.

1 purchased

Last Project Update On: 4/6/2015

Leucothoe Lane

Milestones:

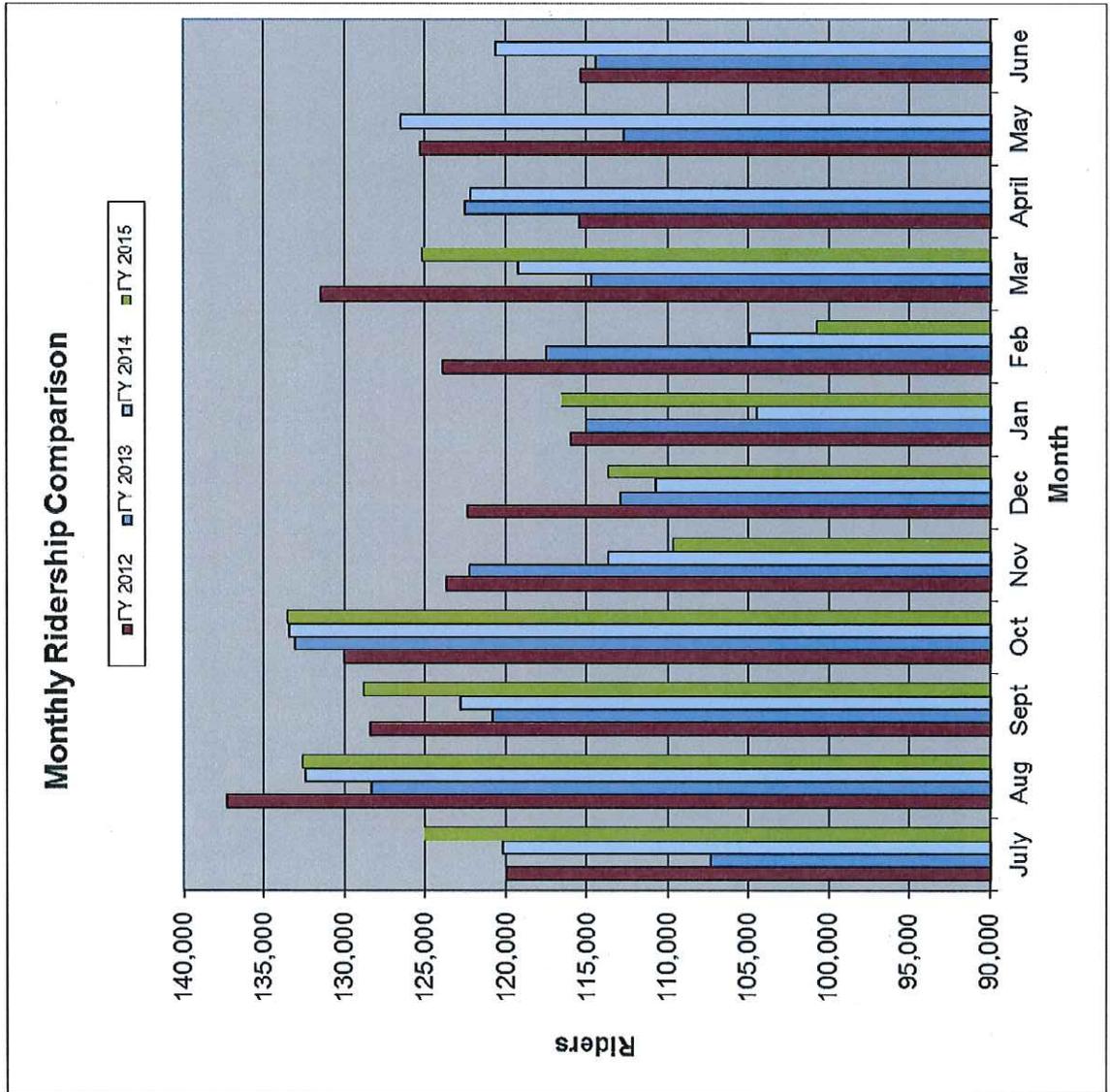
Right of Way:

No Change - Consultant conducted project kick-off meeting with the City and Biltmore Farms. Next step is confirming funding of the project, still chasing that down.

Conducted project kick-off meeting, waiting for budget from Greg Shuler

Last Project Update On: 4/6/2015

May 2015 - Transit Commission Meeting Statistics from 3rd quarter 2015



Monthly Ridership FY 2012-15

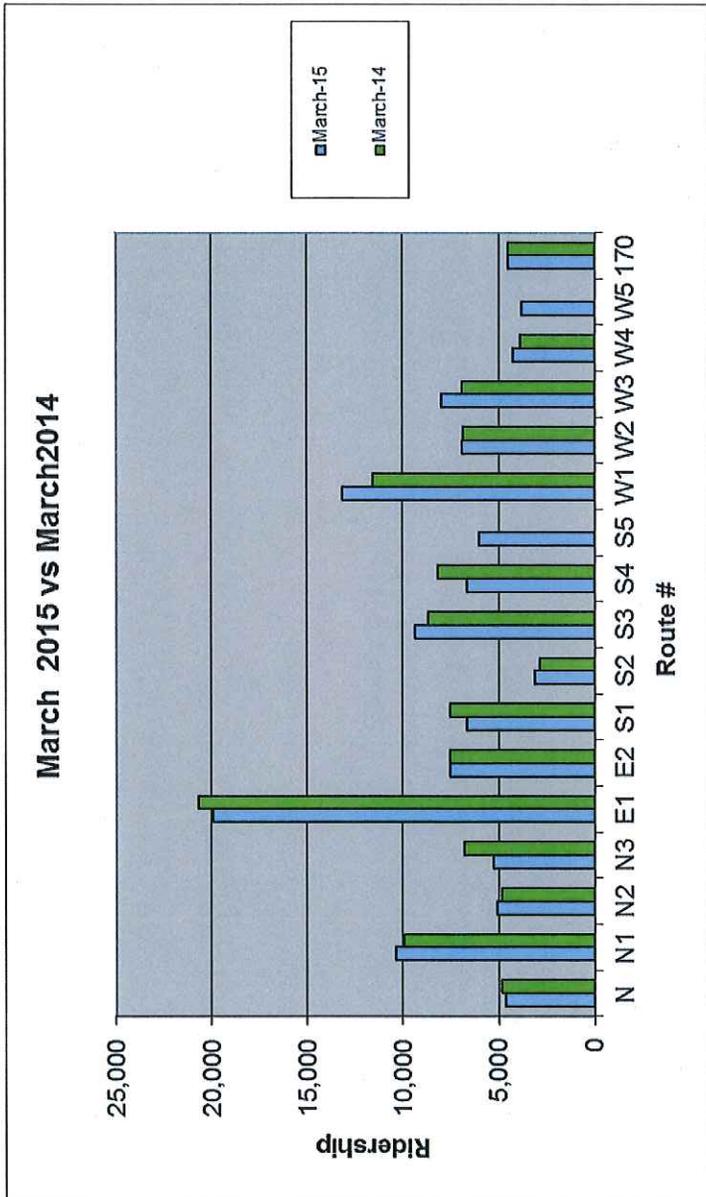
| Month | FY 12 | FY 13 | FY 14 | FY 15 | Percent Change 2014-2015 |
|--------------|------------------|------------------|------------------|------------------|--------------------------|
| July | 119,969 | 107,331 | 120,209 | 125,068 | 4.04% |
| Aug | 137,340 | 128,360 | 132,468 | 132,602 | 0.10% |
| Sept | 128,467 | 120,868 | 122,799 | 128,835 | 4.92% |
| Oct | 130,037 | 133,056 | 133,418 | 133,544 | 0.09% |
| Nov | 123,727 | 122,281 | 113,671 | 109,676 | -3.51% |
| Dec | 122,431 | 112,900 | 110,701 | 113,620 | 2.64% |
| Jan | 115,975 | 115,081 | 104,437 | 116,556 | 11.60% |
| Feb | 123,921 | 117,482 | 104,887 | 100,709 | -3.98% |
| Mar | 131,523 | 114,684 | 119,206 | 125,227 | 5.05% |
| April | 115,443 | 122,523 | 122,218 | | |
| May | 125,314 | 112,672 | 126,528 | | |
| June | 115,379 | 114,455 | 120,586 | | |
| Total | 1,489,526 | 1,421,693 | 1,431,128 | 1,085,837 | 2.26% |

Ridership July - March FY15

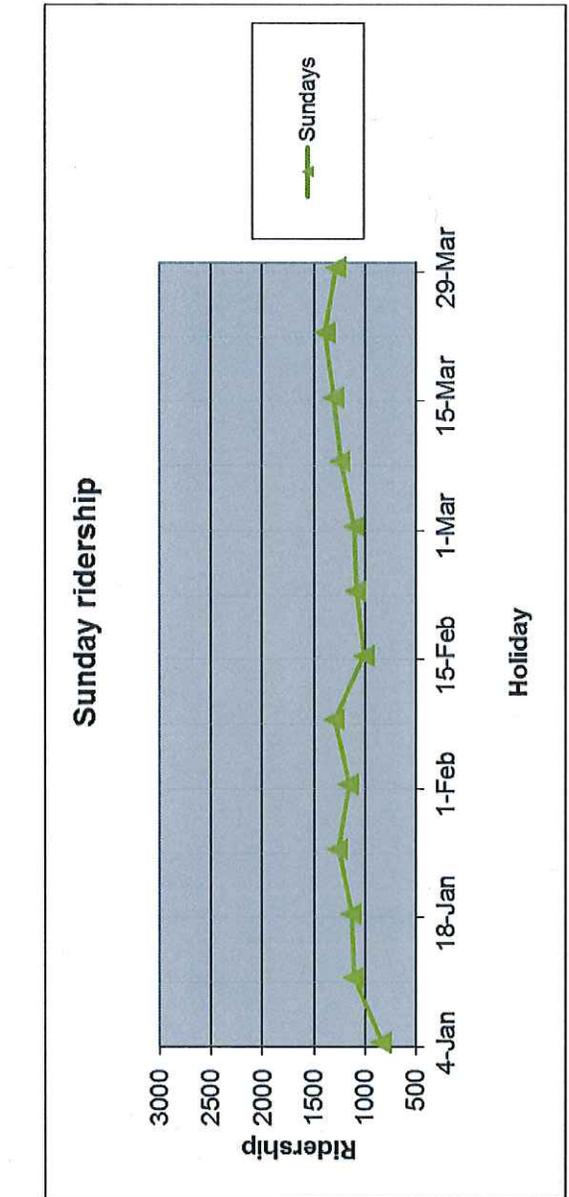
| | Total Ridership | | | Passenger Trips per Hour | | | Passenger Trips Per Mile | | | Combined Score | | | |
|--------------|-------------------|------------------|------|--------------------------|-----------------|-------------------------------|--------------------------|------|-----------------|----------------|------|--------|------|
| | Route Ridership | Percent of Total | Rank | Monthly Average | Weekday Average | Operating Avg. Route Hr/wkDay | Riders/Hr | Rank | Route Miles/Day | Riders/Mile | Rank | Totals | Rank |
| E1 | 190,699 | 16.7% | 1 | 21189 | 807 | 23 | 35.62 | 2 | 308.0 | 2.62 | 2 | 5 | 1 |
| S4 | 64,877 | 5.7% | 8 | 7209 | 300 | 7 | 42.88 | 1 | 70.0 | 4.29 | 1 | 10 | 2 |
| W1 | 111,638 | 9.8% | 2 | 12404 | 484 | 17 | 28.04 | 4 | 221.0 | 2.19 | 4 | 10 | 2 |
| W3 | 72,196 | 6.3% | 5 | 8022 | 315 | 9 | 33.73 | 3 | 130.0 | 2.42 | 3 | 11 | 4 |
| S3 | 82,825 | 7.3% | 3 | 9203 | 374 | 15 | 24.91 | 5 | 250.0 | 1.49 | 9 | 17 | 5 |
| N1 | 81,994 | 7.2% | 4 | 9110 | 351 | 15 | 23.77 | 6 | 210.0 | 1.67 | 7 | 17 | 5 |
| W2 | 59,999 | 5.3% | 9 | 6667 | 270 | 13 | 20.80 | 9 | 126.0 | 2.15 | 5 | 23 | 7 |
| S1 | 65,776 | 5.8% | 6 | 7308 | 300 | 16 | 18.73 | 11 | 192.0 | 1.56 | 8 | 25 | 8 |
| N3 | 45,152 | 4.0% | 11 | 5017 | 197 | 10 | 20.36 | 10 | 116.0 | 1.70 | 6 | 27 | 9 |
| E2 | 65,011 | 5.7% | 7 | 7223 | 278 | 13 | 21.35 | 8 | 208.0 | 1.33 | 12 | 27 | 9 |
| W4 | 44,354 | 3.9% | 12 | 4928 | 203 | 9 | 23.38 | 7 | 150.0 | 1.35 | 11 | 30 | 11 |
| N2 | 47,444 | 4.2% | 10 | 5272 | 210 | 12 | 17.88 | 13 | 168.0 | 1.25 | 14 | 37 | 12 |
| N | 41,512 | 3.6% | 13 | 4612 | 186 | 13 | 14.05 | 16 | 140.6 | 1.32 | 13 | 42 | 13 |
| W5 | 9,460 | 2.5% | 17 | 3153 | 118 | 7 | 18.17 | 12 | 113.1 | 1.04 | 15 | 44 | 14 |
| S5 | 13,419 | 3.5% | 15 | 4473 | 187 | 12 | 15.59 | 14 | 223.8 | 0.84 | 16 | 45 | 15 |
| S2 | 23,703 | 2.1% | 18 | 2634 | 105 | 8 | 13.15 | 17 | 72.0 | 1.46 | 10 | 45 | 15 |
| 170 | 40,809 | 3.6% | 14 | 4534 | 172 | 12 | 14.99 | 15 | 207.0 | 0.83 | 17 | 46 | 17 |
| C | 24,969 | 2.8% | 16 | 3567 | 162 | 14 | 11.80 | 18 | 268.5 | 0.60 | 18 | 52 | 18 |
| TOTAL | 1,085,837 | 1 | | 126,525 | 5,019 | 223 | 22.50 | | 3,174 | 1.58 | | | |
| | Bottom Performers | | | Top Performers | | | | | | | | | |

Highlights:

- The Year to date increase to 2.3% over last year.
- March 2015 ridership increase by 8.5%, comparisons are to last year ridership.
- Top performers for FY 2015 are: S4, E1, W1, W3, and N1.
- Sunday service has been in place for eight (8) days in 2015; averaging 1173 rides/day with maximum daily ridership of 1388 and a low at 840 riders on the first day of service.
- Passport ridership is up this quarter.
- Nextbus continue to attract more inquiries via all media
- On-time performance in this most recent sign-up of Jan –May 2015 has improved since last sign up. The one attribute that is significant is the decrease in arrivals.



| Calendar Year | | | |
|---------------|----------|----------|----------|
| | March-15 | March-14 | % change |
| N | 4,651 | 4,821 | -3.53% |
| N1 | 10,390 | 9,911 | 4.83% |
| N2 | 5,082 | 4,823 | 5.38% |
| N3 | 5,244 | 6,773 | -22.57% |
| E1 | 19,958 | 20,693 | -3.55% |
| E2 | 7,531 | 7,523 | 0.11% |
| S1 | 6,677 | 7,536 | -11.39% |
| S2 | 3,097 | 2,859 | 8.32% |
| S3 | 9,384 | 8,644 | 8.56% |
| S4 | 6,647 | 8,183 | -18.77% |
| S5 | 6,031 | | |
| W1 | 13,139 | 11,578 | 13.48% |
| W2 | 6,897 | 6,833 | 0.93% |
| W3 | 7,963 | 6,867 | 15.96% |
| W4 | 4,265 | 3,889 | 9.66% |
| W5 | 3,798 | | |
| 170 | 4,473 | 4,480 | -0.15% |
| TOTALS | 125,227 | 115,414 | 8.50% |



| Month | Date | Riders |
|----------|--------|--------|
| January | 4-Jan | 840 |
| | 11-Jan | 1,114 |
| | 18-Jan | 1,137 |
| February | 25-Jan | 1,266 |
| | 1-Feb | 1,157 |
| | 8-Feb | 1,299 |
| | 15-Feb | 1,013 |
| March | 22-Feb | 1,091 |
| | 1-Mar | 1,108 |
| | 8-Mar | 1,243 |
| | 15-Mar | 1,307 |
| | 22-Mar | 1,388 |
| Average | | 1,173 |
| Expected | | 1,970 |

| 2015 Passport Ridership | | | | |
|-------------------------|--------------|--------------|--------------|--------------|
| | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
| Buncombe County | 1615 | 1150 | 1291 | 1291 |
| UNC Asheville | 11935 | 14034 | 18398 | 18398 |
| GPI | 5334 | 7211 | 4962 | 4962 |
| City of Asheville | 2313 | 1869 | 1950 | 1950 |
| Green Opportunities | 899 | 734 | 1553 | 1553 |
| Housing Authority | n/a | n/a | 1059 | 1059 |
| TOTALS | 22096 | 24998 | 29213 | 29213 |

| Tickets, Passes and ridership demographics | | | |
|--|---------|-------|-------|
| | January | March | April |
| Regular Fare Passes & Tickets | 53063 | 47260 | 63700 |
| Discounted Fare Passes and Tickets | 6025 | 3508 | 4358 |
| Free Fare (Including family) | 1201 | 954 | 1170 |
| Wheelchairs | 476 | 234 | 255 |
| Bikes | 902 | 875 | 1198 |

| Month | Next ART Usage | | | | | Total Hits |
|----------|----------------|--------------|-------|-------|--------|------------|
| | Website | Smart Phones | Text | Voice | | |
| Apr 2014 | 39 | 0 | 27 | 9 | 75 | |
| May 2014 | 264 | 1,209 | 1,476 | 468 | 3,417 | |
| Jun 2014 | 302 | 1,673 | 3,751 | 1,278 | 7,004 | |
| Jul 2014 | 375 | 1,632 | 5,219 | 1,918 | 9,144 | |
| Aug 2014 | 502 | 3,091 | 7,458 | 3,142 | 14,193 | |
| Sep 2014 | 575 | 3,176 | 8,764 | 3,294 | 15,809 | |
| Oct 2014 | 592 | 4,509 | 9,081 | 4,225 | 18,407 | |
| Nov 2014 | 634 | 5,625 | 8,265 | 3,609 | 18,133 | |
| Dec 2014 | 503 | 6,037 | 8,413 | 3,913 | 18,866 | |
| Jan 2015 | 459 | 5,847 | 9,429 | 3,977 | 19,712 | |
| Feb 2015 | 596 | 5,189 | 8,816 | 3,970 | 18,571 | |
| Mar 2015 | 703 | 6,192 | 9,954 | 4,497 | 21,346 | |

| On-time definition= Between -1.0 Min Early and 5.5 Min Late | | | |
|---|---------------|-----------|-----------|
| Sign-update | Weekday | | |
| | Start-of-Line | MID-ROUTE | Saturdays |
| Jan-April 2014 | 82% | 72% | 80% |
| May -August 2014 | 77% | 65% | 79% |
| Sept.- Dec. 2014 | 74% | 62% | 78% |
| Jan-April 2015 | 75% | 67% | 81% |

ART - On-Time Performance

Full sign-up - January 3- May 1, 2015

On-time definition= Between -1.0 Min Early and 5.5 Min Late

URBAN TRANSPORTATION ASSOCIATES -Downloaded 7-31-14

| WEEKDAY - Summary | | | | | | | | |
|--------------------------|-------------|-------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | EARLY | | ON TIME | | LATE | | Total | |
| | Count | % | Count | % | Count | % | Count | % |
| MID-ROUTE | 1176 | 2.5% | 31698 | 67.5% | 14115 | 30.0% | 46989 | 100.0% |
| Start-of-Line | 231 | 1.6% | 10685 | 75.0% | 3322 | 23.3% | 14238 | 100.0% |
| Total | 1407 | 2.3% | 42383 | 69.2% | 17437 | 28.5% | 61227 | 100.0% |
| WEEKDAY - Route by Route | | | | | | | | |
| ROUTE | EARLY | | ON TIME | | LATE | | Total | |
| | Count | % | Count | % | Count | % | Count | % |
| 170 | 94 | 8.0% | 855 | 72.6% | 228 | 19.4% | 1177 | 100.0% |
| E1 | 72 | 4.6% | 1196 | 76.8% | 289 | 18.6% | 1557 | 100.0% |
| E2 | 311 | 5.2% | 3658 | 60.8% | 2051 | 34.1% | 6020 | 100.0% |
| N | 22 | 3.3% | 506 | 75.0% | 147 | 21.8% | 675 | 100.0% |
| N1 | 207 | 3.1% | 4906 | 72.4% | 1664 | 24.6% | 6777 | 100.0% |
| N2 | 22 | 0.5% | 2930 | 69.6% | 1260 | 29.9% | 4212 | 100.0% |
| N3 | 31 | 0.7% | 3257 | 73.8% | 1123 | 25.5% | 4411 | 100.0% |
| S1 | 59 | 1.8% | 2563 | 78.2% | 655 | 20.0% | 3277 | 100.0% |
| S2 | 55 | 5.1% | 872 | 81.1% | 148 | 13.8% | 1075 | 100.0% |
| S3 | 24 | 3.1% | 640 | 82.2% | 115 | 14.8% | 779 | 100.0% |
| S4 | 36 | 1.3% | 1782 | 66.4% | 867 | 32.3% | 2685 | 100.0% |
| S5 | 220 | 3.8% | 4639 | 80.9% | 876 | 15.3% | 5735 | 100.0% |
| W1 | 22 | 0.4% | 2882 | 57.1% | 2144 | 42.5% | 5048 | 100.0% |
| W2 | 65 | 1.0% | 4181 | 64.5% | 2235 | 34.5% | 6481 | 100.0% |
| W3 | 131 | 3.7% | 2256 | 63.4% | 1172 | 32.9% | 3559 | 100.0% |
| W4 | 17 | 0.4% | 2984 | 64.3% | 1640 | 35.3% | 4641 | 100.0% |
| W5 | 19 | 0.6% | 2276 | 73.0% | 823 | 26.4% | 3118 | 100.0% |
| Total | 1407 | 2.3% | 42383 | 69.2% | 17437 | 28.5% | 61227 | 100.0% |

Operations Report

| Public Stuff Requests | |
|-----------------------|----|
| January | 8 |
| March | 12 |
| April | 10 |

| Class P/NP | Type | Date of Accident | Bus No. | Collision Y/N | # Pass Injuries | # Ped Injuries | Other Vehicle Injury | Operator Injury | Brief Description |
|------------|------|------------------|---------|---------------|-----------------|----------------|----------------------|-----------------|---|
| NP | 25 | 1/16/2015 | 1225 | N | 0 | 0 | 0 | N | Mirror clip; passing tow truck. Truck driver admitted fault |
| P | 5 | 1/20/2015 | 1227 | N | 0 | 0 | 0 | N | Mirror clip; hit a pillar while getting around a parked vehicle |
| NP | 9 | 1/22/2015 | 1233 | N | 1 | 0 | 0 | N | Passenger had leg out when the door closed |
| NP | 17 | 2/3/2015 | 407 | N | 1 | 0 | 0 | N | Driver made a sudden stop. Passenger injured; transported by ambulance from Transit Center. |
| P | 5 | 2/13/2015 | 1227 | Y | 0 | 0 | Y | N | Driver side-swiped a parked vehicle |
| P | 5 | 3/3/2015 | 1434 | N | 0 | 0 | 0 | N | Clipped mirror |
| NP | 5 | 3/19/2015 | 1229 | N | 0 | 0 | 0 | N | Clipped mirror (tree limb) |
| P | 5 | 3/14/2015 | 1022 | N | 0 | 0 | 0 | N | Clipped Mirror |
| P | 5 | 3/16/2015 | 1023 | N | 0 | 0 | 0 | N | Clipped Mirror |
| NP | 17 | 3/16/2015 | 406 | N | 1 | 0 | 0 | N | Car cut off bus |
| P | 19B | 3/31/2015 | 1434 | Y | 0 | 0 | 0 | N | Car swiped/hit and run |

| Total Accident Counts | | |
|-----------------------|-----------|----|
| FY14 | Quarter 1 | 7 |
| | Quarter 2 | 5 |
| | Quarter 3 | 12 |
| | Quarter 4 | 8 |
| FY15 | Quarter 1 | 9 |
| | Quarter 2 | 10 |
| | Quarter 3 | 11 |

| | |
|--------------------------------------|--|
| 1. Backing | |
| 2. Bicyclist Struck | |
| 3. Forced off Road | |
| 4. Hit Animal | |
| 5. Hit Fixed Object | |
| 6. Head-On Collision | |
| 7. Intersection A. Straight | |
| 8. Equipment Defect | |
| 9. Passenger Caught in Door | |
| 10. Passenger fell Alighting | |
| 11. Passenger fell Boarding | |
| 12. Skid | |
| 13. Rear End Collision | |
| 14. Struck Pedestrian | |
| 15. Struck Parked Vehicle | |
| 16. Struck While Parked | |
| 17. Passenger fell - Short Stop | |
| 18. Miscellaneous/Observation | |
| 19. Sideswipe A. Bus/S.Swipe | |
| B. Car/S.Swipe | |
| 20. Passenger fell - Quick Start | |
| 21. Passenger Injured on Board | |
| 22. Struck by Backing Vehicle | |
| 23. Claims (Alleged) | |
| 24. Something thrown at vehicle | |
| 25. Vehicle Hit Bus | |
| P = Preventable (our fault) | |
| NP = Non-Preventable (not our fault) | |

| Accident Number | Class P/NP | Type | Date of Accident | Bus No. | Collision Y/N | # Pass Injuries | # Ped. Injuries | # Vehic. Injury | Discipline Issued | Operator Injury | Brief Description | Estimate Amount |
|-----------------|------------|------|------------------|---------|---------------|-----------------|-----------------|-----------------|-------------------|-----------------|----------------------------|-----------------|
| ART114-56 | P | 5 | 3/3/2015 | 1434 | N | 0 | 0 | 0 | Y | N | Clipped mirror | |
| ART114-57 | NP | 5 | 3/19/2015 | 1229 | N | 0 | 0 | 0 | N | N | Clipped mirror (tree limb) | |
| ART114-58 | P | 5 | 3/14/2015 | 1022 | N | 0 | 0 | 0 | Y | N | Clipped Mirror | |
| ART114-59 | P | 5 | 3/16/2015 | 1023 | N | 0 | 0 | 0 | Y | N | Clipped Mirror | |
| ART114-60 | NP | 17 | 3/16/2015 | 406 | N | 1 | 0 | 0 | N | N | Car cut off bus | |
| ART114-61 | P | 19B | 3/31/2015 | 1434 | Y | 0 | 0 | 0 | N | N | Car swiped/hit and run | |

1. Backing
2. Bicyclist Struck
3. Forced off Road
4. Hit Animal
5. Hit Fixed Object
6. Head-On Collision
7. Intersection A, Straight
8. Equipment Defect
9. Passenger Caught in Door
10. Passenger fell Ailghting
11. Passenger fell Boarding
12. Skid
13. Rear End Collision
14. Struck Pedestrian
15. Struck Parked Vehicle
16. Struck White Parked
17. Passenger fell - Short Stop
18. Miscellaneous/Observation
19. Sideswipe A. Bus/S,Swipe B. Car/S,Swipe
20. Passenger fell - Quick Start
21. Passenger Injured on Board
22. Struck by Backing Vehicle
23. Claims (Alleged)
24. Something thrown at vehicle
25. Vehicle Hit Bus

P = Preventable (our fault)
NP = Non-Preventable (not our fault)