

ASHEVILLE TRANSIT COMMITTEE

Meeting Agenda

3:30 pm to 5:00 pm

Tuesday, December 2, 2014

1st Floor Conference Room

City Hall

RIDE.RELAX.CONNECT

3:30 pm - Meeting Opening

- Welcome announcement and explanation of public comment standards and opportunities
- Introductions
- December 2, 2014 - Agenda review and approval
- October 7, 2014 Minutes and October 30, 2014 Retreat Minutes – review and approval

3:45 pm – Public Comment Part I

3:50 pm – TC transit experiences in riding the bus

3:55 pm – New Business

- Group discussion on the TC Retreat —TC Retreat minutes attached
- Transit Committee Goals Update –
 1. Expanding Service - County, Super Service Pilot Project
 2. Increase Funding – business engagement, Friends of Transit, new funding options
 3. Marketing & Education – ads, Facebook, new outlets, funding for marketing staff

4:05 pm – Old Business

- Transit Committee Goals Update – Attached -Julie and group discussion
- Multi-Modal Transportation Commission Update –Bruce and group discussion
- ADA – related work – presentation by Gregg Godwin, apprentice/intern -
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4:30 pm – Staff updates

- Bus stop improvements
- January 4, 2015 implementation of route changes
- List of Projects ART monthly Reports: Public Stuff, Accident Summary; Safety Report, Ridership, - attached Norman

4:45 pm - Public Comment Part II (5 minutes)

4:50 pm - Discuss agenda items for next Transit Committee Meeting (5 minutes)

5:00 pm - Meeting Summary

- Announcements, events, transit commission members involvement related to transit
- Solicitation for request from public to be incorporated into next month's meeting agenda
- Adjourn

Additional material on above agenda items may be available at the Transit Committee meeting. Past meeting minutes and meeting documents can be found at: www.ridetheart.com and click on "Transit Committee"

Asheville Transit Committee Meeting Minutes – Tuesday, 7 October 2014

Attending:

Committee Members: Julie Mayfield, Dave Erb, David Wilson, Steven Obremski, Bruce Emory, Tom Tomlin, Calvin Allen, Gwynn Simpson, Adam Charnack

City/ART Staff: Norman Schenck, Gregg Godwin, Mariate Echeverry, Yuri Koslen, Martha McGlohon

Community Members: Roy Harris, Erik Peake

3:34 pm - Opening of Meeting

Julie opened the meeting and welcomed everyone, especially new TC members Charlton Owens (in absentia) and Gwynn Simpson. Julie requested one changes to agenda (MMTC appointment process). Steven moved, Bruce seconded, unanimous acceptance of agenda.

2 September 2014 Minutes - Tom moved, Bruce seconded, unanimously approved.

Adam read the meeting announcement.

3:39 pm - Public Comment I

Roy Harris has ridden the bus for one year now, has noticed Asheville High School students using the bus. He looks forward to Sunday service and Route C improvements. Roy would appreciate new drivers being trained to open the rear door.

3:43 pm - TC Experiences Riding the Bus

Tom rode E2, it was tight but on time; W3 was late going out, but made up time before the next full run. Gwynn has had calls from Warren Wilson staff requesting additional service with 170. David W. rode E1, it was very full, and tends to be delayed but poorly informed passengers taking extra driver time. Adam has ridden N, experiences generally good, but NextBus had problems. Julie rode S2; also commented on marquee messages (e.g. "Ride with Respect") on Atlanta's buses. Julie has noticed good courtesy from new drivers. Dave E. rode N1/N2, generally on time. Bruce rode N1/N2, generally good, but with some NextBus problems. Yuri explained root (and correction) of NextBus problems. Calvin rode N3, generally good. Steven rode E1/E2/N1/N2, has noticed some regression of NextBus services; feels that station announcements also leave a lot to be desired.

3:51 pm – New Business

Paratransit Application and Guide - Gregg has updated the forms, with focus on mobility levels rather than specific impairments; added requirement of a verification letter from a health care professional or social service provider. He's working to streamline the application process and open more channels for application. Julie requested that Gregg develop a template for the application. He is still working on a no-show policy, due to unresolved questions of efficacy and fairness.

Proposed Paratransit Service Area Changes - City exceeds ADA requirements; Gregg is researching budgetary impacts of tighter restrictions, will provide recommendations when he has them.

November Meeting Cancellation - November TC meeting will be cancelled, due to TC retreat being held 9:00am-3:30pm on 24 Oct. Scheduled meeting with drivers will still be held; TC members need to RSVP.

4:27 pm – Old Business

Sunday Service and Route C - Sunday service starts 4 Jan 2015, with route changes starting the next day. Staff has identified routes and trips for Sunday service, has also defined W5 and S5 routes that will replace C (S5 will also run Sundays). Hours changed to 8:00am-6:00pm, per survey results. Several minor changes are being made to various routes to allow smoother transfers, eliminate unproductive portions (by using deadheads and/or bypasses), and aid schedule reliability. Bruce, Julie, and Adam requested extra effort to publicize details of the changes, especially on the affected buses. Adam has a concern with bus rider wayfinding at the airport.

TC Goals - Policy Subcommittee met, will submit a document to TC this year. Survey Subcommittee reviewed results, only real surprise related to fare preferences.

MMTC Update - Bruce reported that MMTC approved two new TC members and agreed to close an alley in Montford. Asheville in Motion Symposium will be held in U.S. Cellular Center 9:30am-12:30pm on 25 Oct. MMTC has formed a Sidewalk Subcommittee, to help City prioritize neighborhood sidewalk projects. David W. raised an issue of Title VI compliance (demographic makeup) of MMTC. Discussion ensued.

Just Economics Transit Campaign cookout - A good time was had by all.

5:07 pm – Staff Updates

Bus Stop Improvements - Lakeshore stop will get an ADA bench as part of sidewalk construction. Whole Foods on Tunnel Road has a new shelter.

Monthly Reports - Bruce raised concern about high prevalence of early trips. Staff is investigating, and will mention the topic in drivers' meetings. Steven requested better titles on Public Stuff complaints. Stats include NextBus usage and regular vs. discounted passes.

Mariate reported that City has decided to exercise the option to extend First Transit's contract. Norman will be moving up in the company, so ART will get a new general manager.

5:23 pm – Public Comment Part II

none

5:23 pm – Agenda Items for Next TC Meeting (2 December 2014)

5:23 pm – Meeting Adjourned

Attending: Julie Mayfield, Adam Charnack, Bruce Emory, Calvin Allen, Charlton Owens, Dave Erb, David Allen Wilson, Gwynn Simpson, Steven Obremski, Tom Tomlin

Staff: Mariate Echeverry, Yuri Koslen, Gregg Godwin, Norman Schenck

Drivers: Derek Hennessee and Diane Allen

Community Member: Vicki Meath of Just Economics

1. Introductions by commission members and staff included what each participant envisions for public transit.

2. Committee Responsibilities

Julie and Adam presented the role of the Transit Committee in advocacy, communication, outreach and planning support as well as the responsibility of each member to put effort into supporting those major goals between meetings.

Some of the ideas that came out of that discussion include:

- Gathering advertising revenue through
 - Ad space inside buses
 - Ad space on the outside of buses
 - Ad space at bus stops
 - Utilization of an ad agency
- Expanding marketing efforts/increasing awareness through
 - Television ads
 - Internet and social media
 - Using water bills to target new people to community
- Increased public private partnerships
- Partnering with other cities and the county

3. Accomplishments of 2012-2014 and Review of TMP

Yuri presented on recent Transit accomplishments (attached). Highlights include:

- TMP approved by Council in 10/09 and implementation first phase was approved in 4/10
- Implementation occurred in 5/12 and included
 - operational changes: redesigning all routes
 - marketing changes: new branding/logo
 - technology changes: electronic fareboxes and annunciation
- Coming this January
 - Sunday service
 - Changes to routes C and adjustments to other schedules

4. Review of Previous Goals

Successes

- Although there are no new public private partnerships or expansions of the Passport program, effort has been made in building relationships with
 - AB Tech
 - Businesses along Long Shoals Rd.
 - Ingles
 - MAHEC
 - Mission
- The White Paper on Multi-Modal funding has been completed
- Articles and radio interviews have been provided as needed
- The committee has assumed a role as Champions of Transit
- A presentation was developed and given on the Transit system
- Information tabling on multiple occasions at Vanderbilt and Battery Park Apartments, Catholic Social Services, and the Transit Station
- A person was located to produce a video on ridership for the website
- FAQs for the routes are on the TMP website (need to be updated)
- The Wiki page is up
- Training in rider etiquette has been researched and is resulting in a policy document
- Although there were no rider focus groups, rider input has been sought through surveys, one on one discussions at info tables and through Just Economics
- The Committee posts and holds regular meetings with the drivers and this has improved communication and sense of support

What We Can Learn

- Communication with drivers was enhanced through the regular meetings. This should be an ongoing role of the Committee
- Drivers welcome non-union communication
- It's helpful when we get third party support such as JE
- Work with JE and community Children's & Schools organizations
- Need a point person for county liaison
- Follow through is critical- ownership of tasks
- Every goal needs tasks that support them
- Involve high level leaders at target businesses/institutions

5. Public Comments

- Drivers Derek and Diane spoke about the value of working alongside the Committee and increasing communication to build a sense of trust and familiarity.



- Vicki Meath of Just Economics spoke about their efforts at gathering community input into transit and working with the Committee to see that effort passed through the appropriate channels.

6. Develop New Goals for 2014-2015

- A. Three new goals were developed and plans were created in the planning session. These include:
 - i. Expanding Service
 - 1. Focus on County
 - 2. Pilot Project
 - ii. Increase Funding
 - 1. Public private partnerships
 - 2. Community Support
 - 3. Explore increased options for funds
 - iii. Marketing & Education
- B. Two goals from the previous planning retreat were deemed valuable enough to carry over and become integral to the Committee's role. As such, new tasks weren't developed but it is the Committee's intention to keep these areas alive with ongoing activity:
 - iv. Lobbying, Advocacy and Communication
 - 1. Continue communications with drivers
 - 2. Communicate with elected officials
 - 3. Advocate for more money
 - 4. Assist staff in identifying next service improvements
 - v. Improve Infrastructure
 - 1. Ideas include
 - a. Safety, sidewalks and shelters
 - b. Internet access at the ART station
 - c. Lights and seats at bus stops

7. Goal Plans

A. Goal: Expand Service Objectives: Increase ridership for county and implement a pilot project Meetings: Next meet as full committee in 2/15. Adam to schedule.				
Tasks	Subtasks	Who is Responsible	Date of completion	Resources
Utilize county point-person on Committee	Meet with staff Lyuba Zuyva	Calvin Allen with support of team	ongoing	
	Meet with County Comm.		ongoing	
	Meet with Board of Ed		ongoing	
Super Service Pilot Project	Build support among TC members	Adam	Dec. meeting	
	Identify potential corridors & budget	Adam, Dave & Yuri	Feb. meeting	Staff time
	Seek funding resources	Adam	April meeting	
	Feasibility report	Adam	June meeting	

B. Goal: Increase Marketing & Education Outcome: Increased awareness of Transit in Community Meetings: After regular TC meetings				
Tasks	Subtasks	Who is Responsible	Date of completion	Resources
Develop additional marketing mechanisms	Explore use of water bills	Bruce	2/15	
	Explore use of television	Charlton	2/15	
	Add ART Facebook page	David	11/30	
	Provide transit info at community outlets such as the library, airport, YWCA and city hall	Charlton	3/15	Flyers
	Others to be determined			
Advocate for more marketing money for staff	Initial exploration	Bruce	11/14	
	Update		3/15	



C. Goal: Increase Funding for Transit Outcome: bring in \$500,000 in new funding by 2016 Meetings: monthly meeting prior to TC meeting				
Tasks	Subtasks	Who is Responsible	Date of completion	Resources
Research framework for Friends of Transit	Look to cities with FoT to gather info	Gwynn	1/15	
	Look to applicability to AVL re economy and demographics		4/15	
	Analyze make recommendations on FoT for Asheville			
	Presentation to TC & MMTC		5/15	
Enhance business engagement	WWC/Ingles/Black Mtn partnership meeting	Gwynn	12/14	
	Engage with chamber in their transit work	Adam/Julie	12/15	
	Identify and approach potential Passport participants	Steven	12/15	
Re-initiate discussion of dedicated source of funding	Identify who would attend	Julie	12/14	
	Schedule meeting	Julie	12/15	
	Update funding White Paper	Julie	2/14	

8. Meeting was adjourned at 3:30

Accident Number	Class	Type	Date of Accident	Page of	Case No.	Collision Y/N	# Passengers	# Pedestrians	Other Vehicle Involved	Disability	Property Damage	Operator License	DRP Description	DRP Amount	DRP Code
ART14-01	NP	18	7/9/2013		1231	Y	0	0	0	N					
ART14-02	P	13	3/7/2013		603	Y	0	0	0	N			Lamb siding due to heavy rain. Hit destination sign, rear end broke it out for failure to control speed. Hit car from rear and a second car	20,000	1
ART14-03	NP	25	8/9/2013		1233	Y	0	0	0	N			Hit by red truck in curve	\$1,000.00	2
ART14-04	NP	14	8/20/2013		602	Y	0	0	0	N			Usual truck tried to go around at bus in Hillcrest	\$1,500.00	3
ART14-05	NP	14	9/13/2013		1238	Y	0	1	0	N			Pedestrian stepped out in front of bus at transit station N/S2		4
ART14-06	NP	7	9/16/2013		1024	Y	0	0	0	N			Car pulled out into bus at S. Hillcrest	\$200.00	5
ART14-07	P	5	10/19/2013		1020	Y	0	0	0	N			Mirror clip by Tractor, glass broken on our mirror	\$30.00	6
ART14-08	P	5	11/13/2013		602	Y	0	0	0	N			Mirror clip, hit pole on Hayward in curve	\$30.00	7
ART14-09	P	5	11/13/2013		1024	Y	0	0	0	N			Hit pole on old Hwy Creek Road, crossed Mirror	\$30.00	8
ART14-10	P	7	11/27/2013		1024	Y	0	0	0	N			Mirror clip with another vehicle	\$30.00	9
ART14-11	NP	5	12/10/2013		1022	Y	0	0	0	N			Slippery road, bus side into bus stop sign, breaking from windshield and mirror	\$30.00	10
ART14-12	NP	5	12/22/2013		1024	Y	0	0	0	N			J2 passenger claimed injury from door, transported by EMS, video didn't back claim	\$30.00	11
ART14-13	P	5	12/27/2014		1024	Y	0	0	0	N			E2 Mirror clip at Mountainview Bus	\$30.00	12
ART14-14	NP	25	1/28/2014		1024	Y	0	0	0	N			Jules, snow and ice car side into bus at Ingle Park for N2, Bayview	\$0.00	13
ART14-15	NP	23	1/29/2014		1924	Y	0	0	0	N			Car side out of Verizon Parking lot into bus, snow and ice present	\$20.00	14
ART14-16	NP	16	2/17/2014		1022	Y	0	0	0	N			Car hit bus from rear at a bus stop, and then went around and left the scene, no bus damage	\$0.00	15
ART14-17	P	5	3/6/2014		604	Y	0	0	0	N			Hit curb on hand turn off of Billmore	\$7.00	16
ART14-18	P	20	3/8/2014		1233	Y	0	0	0	N			Passenger slipped and fell, was not seated when bus pull off	\$0.00	17
ART14-19	NP	16	3/14/2014		1022	Y	0	0	0	N			Hit and Run at Deaverview and Bear Creek	\$300.00	18
ART14-20	NP	15	3/15/2014		1022	Y	0	0	0	N			Hit red Volvo parked along State street, very narrow area	\$300.00	19
ART14-21	P	4	3/15/2014		1023	Y	0	0	0	N			Tail swing hit damn pipe at transit station	\$300.00	20
ART14-22	NP	28	3/29/2014		1022	Y	0	0	0	N			Hit at W Weaver and Meritman, driver of other vehicle left the scene		21
ART14-23	NP	25	4/19/2014		1020	Y	0	0	0	N			Hit and Run, S1 Hendersonville Hwy and	\$1,000.00	22
ART14-24	NP	25	4/28/2014		407	Y	0	0	0	N			Car on Yield sign near FedEx camp and hit bus near rear door	\$5,100.00	23
ART14-25	NP	25	5/9/2014		407	Y	0	0	0	N			Hit by beer truck trying to go around the bus	\$350.00	24
ART14-26	NP	25	5/9/2014		602	Y	0	0	0	N			1.8 Summer trucked, hit speed bump at funny angle	\$560.00	25
ART14-27	NP	25	5/9/2014		1236	Y	0	0	0	N			Route C bus hit by "Amazon" vehicle, there was no driver	\$700.00	26
ART14-28	NP	25	5/21/2014		1231	Y	0	0	0	N			Car pulled out in front of bus at Chase Cove, quick stop, hit and run	\$700.00	27
ART14-29	NP	13	6/10/2014		1024	Y	0	0	0	N			Car pulled out in front of bus at Chase Cove, quick stop, hit and run	\$60.50	28
ART14-30	NP	7A	6/14/2014		601	Y	0	0	0	N			Bus in Biller rack (online, see failed to yield to bus and came out of parking lot into our traffic lane	\$406.50	29
ART14-31	P	1	6/17/2014		1024	Y	0	0	0	N			Backed into bus 1232	\$406.50	30
ART14-32	P	5	7/27/2014		1223	Y	0	0	0	N			Driverless at Transit Station Hit	\$406.50	31
ART14-33	P	21	7/27/2014		1024	Y	0	0	0	N			Hit by car as we were yielding and hit his leg	\$406.50	32
ART14-34	P	19	7/27/2014		1020	Y	0	0	0	N			Hit pole on Madison, just the glass had to be replaced in the mirror	\$1,000.00	33
ART14-35	NP	25	8/15/2014		1229	Y	0	0	0	N			Hit pole on Madison, just the glass had to be replaced in the mirror	\$754.00	34
ART14-36	NP	5	8/15/2014		1435	Y	0	0	0	N			Hit pole on Madison, just the glass had to be replaced in the mirror	\$406.50	35
ART14-37	NP	5	8/16/2014		1024	Y	0	0	0	N			Hit pole, damage to Mt. Mirror, glass assembly will have to be replaced	\$300.00	36
ART14-38	NP	5	8/21/2014		601	Y	0	0	0	N			Hit pole in right turn	\$30.00	37
ART14-39	NP	25	9/9/2014		407	Y	0	0	0	N			Car hit bus mid-bus when pulling out of transit station, car ran red light	\$30.00	38
ART14-40	NP	13	9/15/2014		406	Y	0	0	0	N			Car stopped quickly in front of the bus	\$7.00	39
ART14-41	NP	19	10/25/2014		1227	Y	0	0	0	N			Car pulled out into the bus travel lane and was hit by bus	\$30.00	40
ART14-42	NP	25	10/27/2014		1023	Y	0	0	0	N			Oncoming truck clipped our mirror	\$30.00	41
ART14-43	NP	2	10/29/2014		1223	Y	0	0	0	N			Cut in front of bicyclist, bike stopped quickly and other injured	\$30.00	42
ART14-44	P	2	11/02/2014		407	Y	0	0	0	N			Near miss of pedestrian at Ashland and Patton		43
ART14-45	P	18	11/02/2014		407	Y	0	0	0	N					44

P = Preventable (our fault)
 NP = Non-Preventable (not our fault)

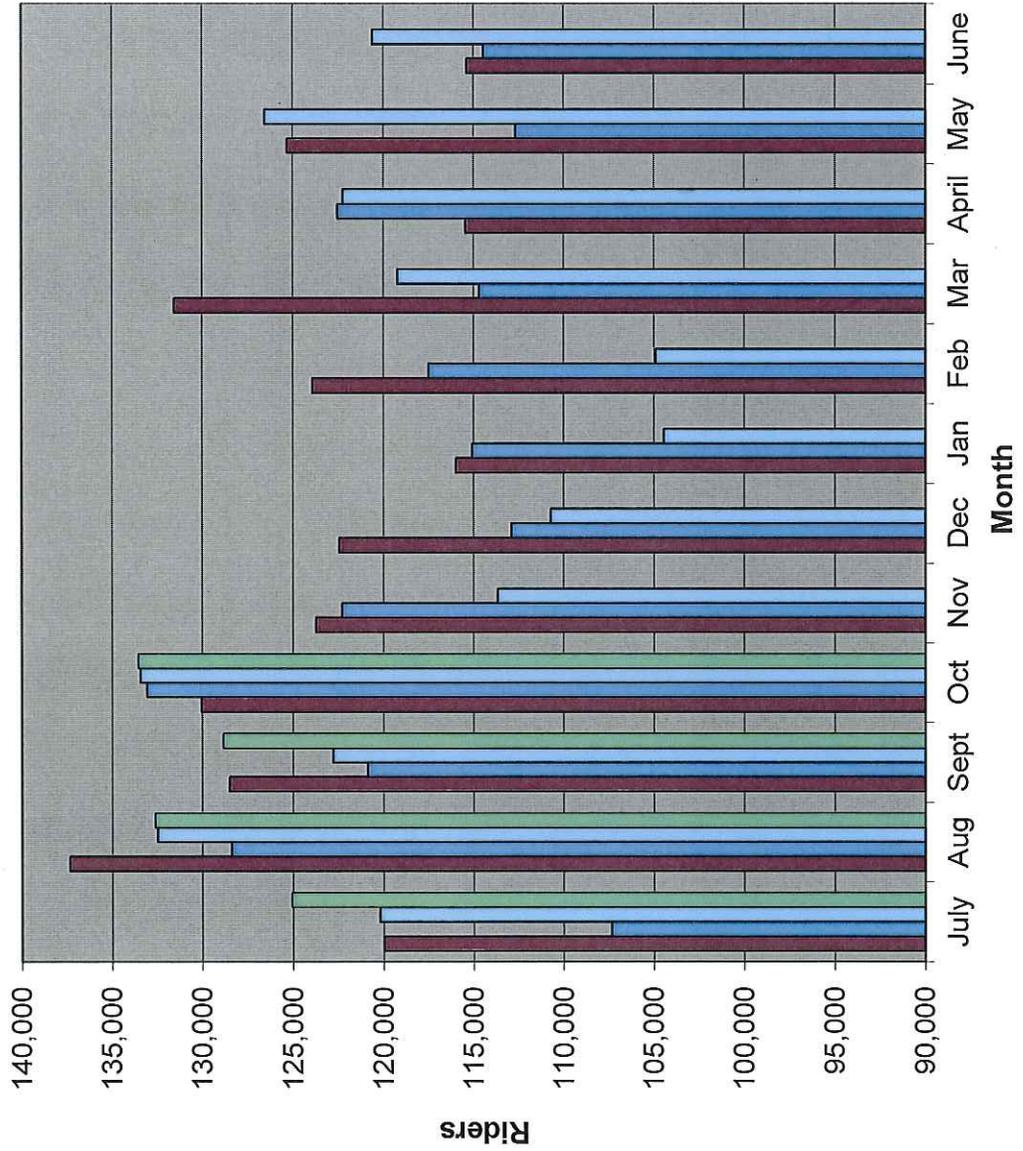
26-Jun Update	Item SAFETY Items Update	Status	Date	Cost	
1	Marking Walkways in the Shop	Done	May-11	\$ 50.00	Shop floor needs cleaning before this can be done
2	Securing Stacked Items in the Shop	Done	May-11	\$ -	old bus stop signs, old bus stop markers, old vaults
3	Securing the tires in the maintenance yard	Done	Ongoing	\$ -	Firestone picked them up the week of Dec 6th
4	"cleaning the attic"	Done	Aug-11	\$ -	Inventoried and sheets sent to city for final processing
5	Document equipment safety inspections	Done	May-11	\$ -	Normal PM cycle for the equip.
6	Remove surface oil from maintenance facility	Done	May-11	\$ 5,600.00	Having floor scrubber repaired so we can maintain clean floors
7	Improved Safety Signage	Done	5/1/2011	\$ 600.00	New Safety Poster being used, banners and stickers here and up
8	Daily radio messages, daily safety posting,	Done	ongoing	\$ -	each week prepare the next weeks messages
9	Safety Committee Meetings	Done	ongoing	\$ 1,200.00	Overtime for staff in the meeting (annual est)
	Smith System Training				
10	c. Train the trainer	Done	Mar-11	\$ 3,800.00	train one supervisor to be our trainer & training materials
11	3. USDOT certification program for supervisor	Done	Jun-11	\$ -	Using Smith System, sent James to NTI training
12	4. Better documentation of training	Done	ongoing	\$ -	do a daily training log, separate in the HR files
13	5. Develop a refreshed training course	Done	Aug-11	\$ -	Smith system will be used annually for refresher
14	6.Pull cameras to start random review of driving	Done	ongoing	\$ -	need to develop a schedule, union opposed to this idea
15	7. Camera system PM	Done	ongoing	\$ -	all have been checked and will be done with each PM
16	Transit Center Items				Need to upgrade cameras which we are planning to do
17	1. Move Planters to give better visibility of bus Shop	Done	Jan-11	\$ -	Used three people to move them and a special cart
18	1. Employee parking needs to be consistent	Done	Mar-11	\$ -	need to work with affected employees, no incidents
19	2.General housekeeping	Done	Jul-11	\$ -	long list given to shop director to set dates and time for each of the items, given on Dec 15th
20	3. Cords and hoses	Done	May-11		On master list of items needing attention
21	4. Use of Jack Stands	Done	Mar-11	\$ 2,000.00	Would need to buy another set of jack stands.
22	5. Use Bump caps	Done	Apr-11	\$ 100.00	Would need to order at least 4, probably 7
23	6. Safety Vest	Done	Apr-11	\$ 300.00	We have a shop vest and truck vest, would need to buy for each technician and service worker
24	7. Safety glasses	Done	May-11	\$ 60.00	Glasses for techs and then spares for visitors
25	8. Shop safety program	Done	Jun-11		unknown program cost, researching
26	9. Attend OSHA compliance class	Done	Sep-11	\$ 100.00	Online training available via a third party company
27	10. Non maintenance staff should be banned from the shop work area.	Done		0	This is the only way to access the smoking area would need to have a new smoking area set up.
28	d. Pedestrian awareness program	Done	Jan-11		via our daily safety messages
8	b. Fence area between post office and	Done, Temp fence	Oct-12	\$ 1,500.00	looking for funding for a permanent fence, temp fence up till end of June
1	1. Hot Spot Safety Board	Started	Ongoing	\$ 100.00	work with safety committee to develop
2	2. Hot Spot discussions should be included in all service meetings	Started	Ongoing	\$ -	Discussed at monthly safety messages
3	3. Schedule PM of yellow paint at curb to make sure it alerts people of safe zone	Started	Ongoing	\$ 200.00	Work with safety committee to develop annual PM of this safety painting, to keep people from standing too close to the curb when bus approaches
	Transit Center Items				MOVED ITEM TO CIP PROJECT
5	2. Cross Walks painted at Asheland and Coxe	Research/CIP	2013	\$ 200.00	needs to be warm enough to paint, who does the work?
6	3. Safety concerns over landscaping pathways	Research/CIP	2013		MOVED ITEM TO CIP PROJECT
7	a. Unprotected access which increases risk	Started			Revisited with city staff, still working on issue as of Oct 1
9	transfer center to minimize the risk				New permanent fence is in current CIP, city obtaining final estimates. also has a negative impact on customer service
10	4. Cracked and broken concrete create a trip hazard at the terminal	Research/CIP	2013		MOVED ITEM TO CIP PROJECT
		Research/CIP			Will need to inventory the site so that a cost estimate can be generated for the concrete work. One brass piece needs "protected" by curb to prevent tire sidewall damage
11	5. Schedule PM of yellow paint at curb to make sure it alerts people of safe zone	Research/CIP	2013	\$ 200.00	annual PM of this safety painting, to keep people from standing too close to the curb when bus approaches
12	6. Improve speed monitoring at terminal possible stop or speed hump in middle	Ongoing	Ongoing	\$ 200.00	More monitoring of the site by supervisors and via the safety messages, adding more cameras to help track
					We have camera quotes, APD doing more patrols, dispatcher on platform more, often, speed bumps have been rule out
13	Add signs in Yellow zone on TS platform DANGER STAND BACK	new	11-Nov	\$ 200.00	We have painted a few of these as a test.
14	Safety Ride checks with all new employees	new	8-Nov	n/a	A new early check ride system about two weeks after the new employees go full time. All New employees have been done, now working on others
15	SE and South Garage property Fencing repair/ Replace	New	Jan-14		A review of the perimeter fencing and new construction south of our property revealed the new for fence repair or replacement
					CIP PROJECTS MAY BE DELAYED DUE TO BUDGET CONSTRAINTS FOR 2014 BUDGET YEAR
16	Electronic door locks for garage and station	Ongoing	3/20/2014		Getting new estimates for both facilities
17	KeyPad Door Lock for Driver door, transit station	New on 6/26/14	7/30/2014	850	estimates have been received, now looking for final funding approval
18	Exit onto Coxe, storm drain collapsing	New July 2014		Unknown	This lock has been installed
19	Update Traffic Flow signs at Transit station	Update Oct 2014	1/1/2015		Working to find a fix for this problem
					Signs will go up this fall and concrete painting in the spring when it warms up

December 2014 - Transit Commission Meeting

September & October 2014

Monthly Ridership Comparison

■ FY 2012 ■ FY 2013 ■ FY 2014 ■ FY 2015



Monthly Ridership FY 2012-15

Month	FY 12	FY 13	FY 14	FY 15	Percent Change 2013-2014
July	119,969	107,331	120,209	125,068	4.04%
Aug	137,340	128,360	132,468	132,602	0.10%
Sept	128,467	120,868	122,799	128,835	4.92%
Oct	130,037	133,056	133,418	133,544	0.09%
Nov	123,727	122,281	113,671		
Dec	122,431	112,900	110,701		
Jan	115,975	115,081	104,437		
Feb	123,921	117,482	104,887		
Mar	131,523	114,684	119,206		
April	115,443	122,523	122,218		
May	125,314	112,672	126,528		
June	115,379	114,455	120,586		
Total	1,489,526	1,421,693	1,431,128	Year to Date	2.19%

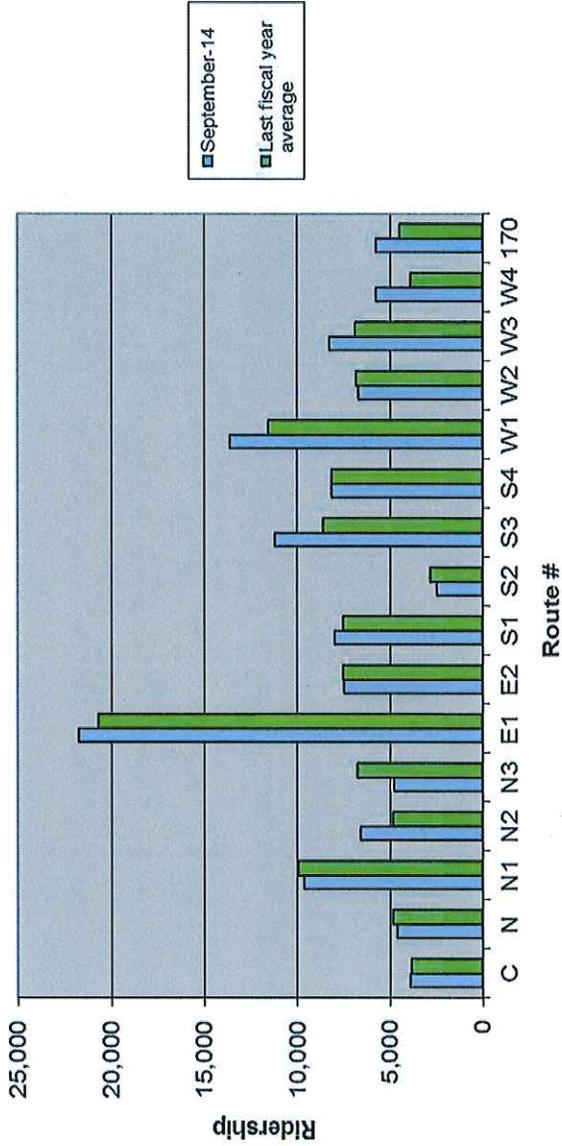
Ridership July - October FY15

	Total Ridership FY 13				Passenger Trips per Hour			Passenger Trips Per Mile			Combined Score		
	Route Ridership	Percent of Total	Rank	Monthly Average	Weekday Average	Operating Avg. Route	Riders/Hr	Rank	Route Miles/	Riders/ Mile	Rank	Totals	Rank
E1	91,255	17.5%	1	22814	872	23	38.47	3	264.4	3.30	4	8	1
S4	31,334	6.0%	7	7834	330	6	57.25	1	28.8	11.45	1	9	2
W3	33,963	6.5%	5	8491	342	8	42.35	2	72.6	4.71	3	10	3
W1	52,964	10.2%	2	13241	519	17	30.83	4	218.4	2.38	6	12	4
N1	38,182	7.3%	4	9546	368	16	23.72	7	217.0	1.69	8	19	5
S3	42,128	8.1%	3	10532	434	15	28.92	5	375.0	1.16	14	22	6
W4	22,736	4.4%	11	5684	231	9	27.05	6	85.6	2.71	5	22	6
N3	21,781	4.2%	12	5445	212	10	22.05	9	38.4	5.51	2	23	8
S1	33,742	6.5%	6	8436	343	16	21.66	11	190.0	1.80	7	24	9
E2	31,060	6.0%	8	7765	302	13	23.50	8	205.3	1.47	9	25	10
W2	28,368	5.5%	9	7092	282	13	21.98	10	218.2	1.29	13	32	11
N2	23,870	4.6%	10	5968	234	12	19.75	12	165.7	1.41	11	33	12
N	19,969	3.8%	14	4992	199	13	15.19	14	141.5	1.40	12	40	13
S2	10,829	2.1%	16	2707	101	8	12.86	15	71.0	1.43	10	41	14
170	20,896	4.0%	13	5224	193	12	16.09	13	310.5	0.62	16	42	15
C	16,972	3.3%	15	4243	169	14	12.26	16	263.8	0.64	15	46	16
TOTAL	520,049	1		130,012	5,129	202	25.39		2,866	1.79			

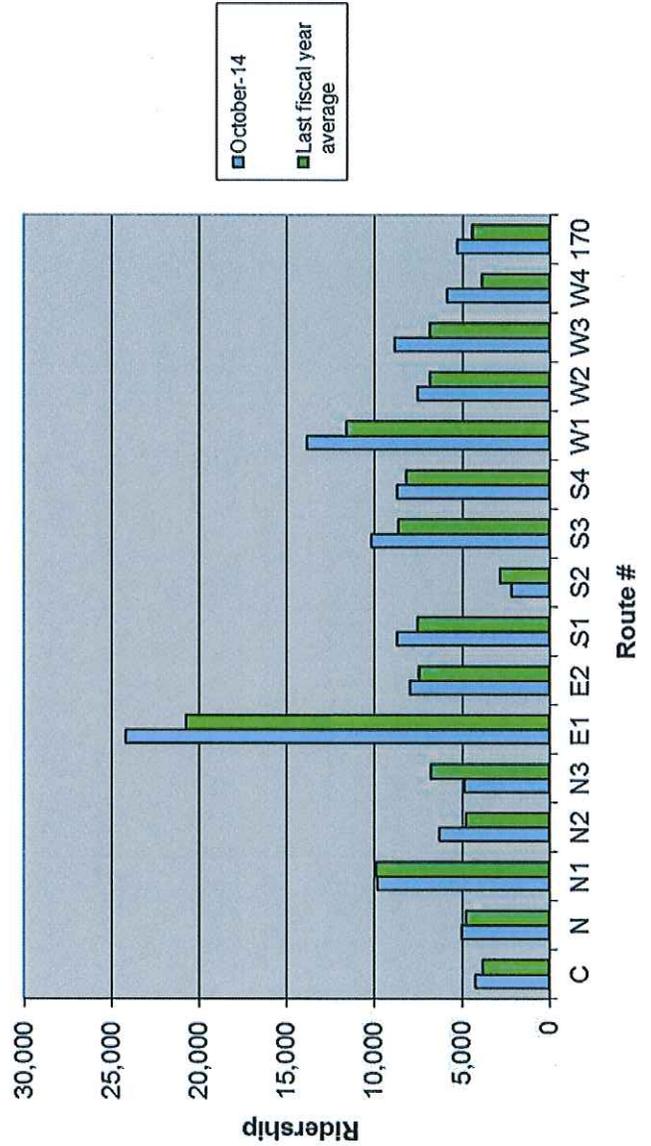
Highlights:

- The Year to date increase to 2.1% over last year.
- September 2014 ridership increase by, 4.9% and October had a less than 1% increase over last year
- All routes had a higher than average ridership for October, except for route N3 and S2. For N3, staff attributed this to miss counts, as W3 & W4 ridership increased more than expected. September was similar, but N, N1, and W2 also had small decreases in ridership.
- Top performers for FY 2015 are: S4, E1, W1, W3, and N1. Bottom performers – 170, C and S2.
- Additional stats are provided for the Committee's feedback.

September 2014 vs. Last fiscal year average



October 2014 vs. Last fiscal year average



FUTURE Quarterly Reporting Chart		
	Sept. 2014	Oct. 2014
Transfers	20,218	20,213
Wheel Chairs boarded	356	305
Bikes laoded	1,371	1,174
NextART usage	14,193	
Total Pass	62,361	66,365
Reg Passes	612	631
Disc Passes	671	776
Reg Tickets	208	117
Disc Tickets	133	127
Reg Annual	0	0
Disc Annual	4	52

Monthly Tickets
& Pass Sales