



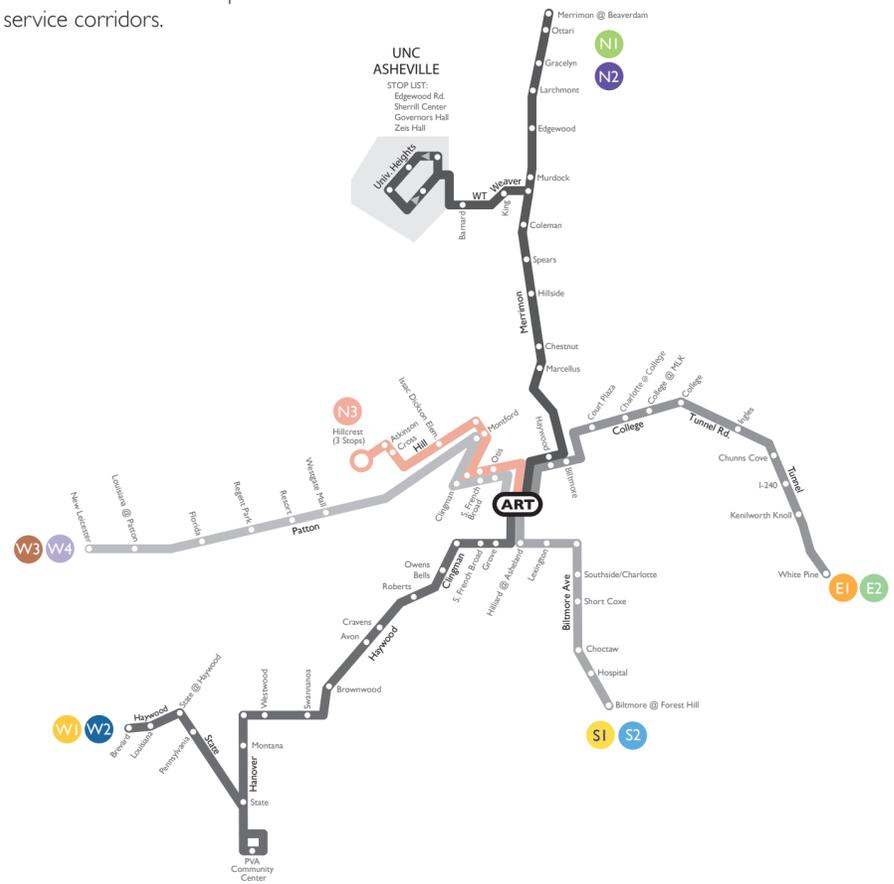
Asheville Redefines Transit

# ART

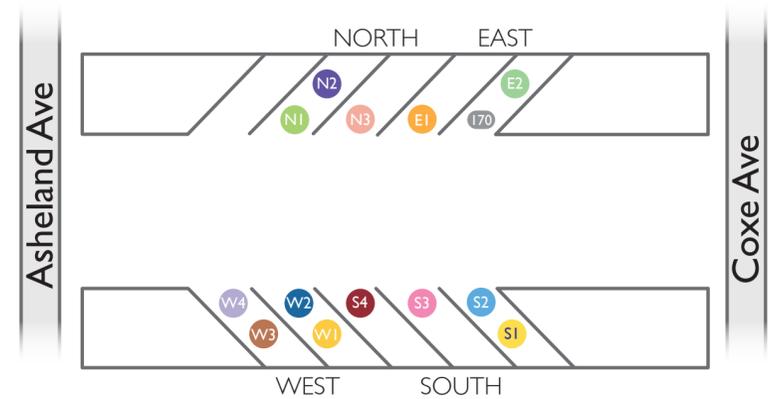
UPDATED: 01/04/13

## Frequent Service Map

Use either bus along the frequent service corridors. Buses make stops twice an hour in the frequent service corridors.



## ART Station Map



## Connecting Services



Routes E1, E2 and I70 connect with the Greyhound station via the bus stop on Tunnel Road.



Route S3 connects with the Asheville Regional Airport.

### Contact Us

By Phone: 828-253-5691  
By Email: [iride@ashevillenc.gov](mailto:iride@ashevillenc.gov)

By Mail:  
360 W. Haywood St., Asheville, NC 28801

Plan your trip by using GoogleMaps  
visit us online at: [ridetheart.com](http://ridetheart.com)

## Holidays

### Holidays with No Transit Service

- Thanksgiving Day
- Christmas Eve - (Service suspended after 6:00 pm.)
- Christmas Day

### Holidays with Reduced Transit Service:

- New Year's Day
- Martin Luther King Jr. Day
- Good Friday
- Memorial Day
- Independence Day
- Labor Day

## Route Hours of Operation

*Transit Routes Reduced Service on Holidays are Highlighted in Blue*

Route	Mon. - Fri. First Ride Departs / Last Ride Arrives	Saturday First Ride Departs / Last Ride Arrives	Route	Mon. - Fri. First Ride Departs / Last Ride Arrives	Saturday First Ride Departs / Last Ride Arrives	Route	Mon. - Fri. First Ride Departs / Last Ride Arrives	Saturday First Ride Departs / Last Ride Arrives	
N	Starts on Montford Ave / Ends on Charlotte St	6:30am / 7:42pm	7:30am / 7:42pm	S1	6:00am / 9:50pm	7:00am / 9:50pm	E1	Day Service: 7:00am / 6:50pm Night Service: 7:00pm / 10:33pm	Day Service: 7:00am / 6:50pm Night Service: 7:00pm / 10:33pm
N1	6:00am / 8:50pm	7:00am / 8:50pm	S2	6:40am / 8:15pm	7:40am / 8:15pm	E2	6:30am / 7:20pm	7:30am / 7:20pm	
N2	6:30am / 6:20pm	7:30am / 6:20pm	S3	5:30am / 8:14pm	5:30am / 8:14pm	C	Starts on Louisiana Ave at Emma Rd / Ends on Fairview Rd at Swannanoa River Rd	6:30am / 8:03pm	6:30am / 8:03pm
N3	6:20am / 9:56pm	7:00am / 9:56pm	S4	6:35am / 7:57pm	6:35am / 7:57pm	I70	Service varies each trip. See individual route schedule for full service details.	6:03am / 9:57pm	7:03am / 12:57am
W1	6:00am / 8:50pm	7:00am / 8:50pm	W2	6:40am / 8:15pm	7:40am / 8:15pm	W3	6:00am / 7:32pm	7:00am / 7:32pm	
W3	6:30am / 6:20pm	7:30am / 6:20pm	W4	6:20am / 9:56pm	7:00am / 9:56pm	W4	6:20am / 6:52pm	7:20am / 6:52pm	

## Transit Fares

Cash Fare	
Adult	\$1.00
Discount*	\$0.50
11 Ticket Book	
Adult	\$9.00
Discount*	\$4.50
Monthly Pass	
Adult	\$20.00
Discount*	\$10.00
Annual Pass	
Adult	\$220.00
Discount*	\$110.00
<b>Children Age five (5) and under ride free</b>	

\*Discount fares are available to all seniors 65+, individuals with disabilities, Medicare recipients, and elementary, middle, & high school students ages 6-19

## Tips for Travel

**Boarding**

While waiting to board the bus, please stand at a stop designated by a sign. ART's first priority is the safety of its passengers and cannot guarantee that all riders at a given location will be picked up.

**Deboarding**

When you get within a block of your destination (or your destination is the next stop), press a yellow touchpad to signal the driver that you wish to exit. Please stay seated until the bus comes to a complete stop, then exit through the rear doors, if possible, to help speed the loading and unloading of your fellow passengers.

## PASSport Program

Ask your employer about the PASSport program, an employer based program that allows employees to ride for free.

Also, employers can become a Best Work Place for commuters by providing employees with an alternative to driving to work at a reduced rate.

For more information, please contact:

**(828) 232-4531**

**Bikes on Buses**

Bicycle racks are available on all transit vehicles at no extra charge. Loading and unloading your bicycle is easy.

**Visit [www.ridetheart.com](http://www.ridetheart.com) for instructions**

## Safety

- When riding the bus, please sit whenever possible. If you must stand, please hold on to the railing. At the bus stop, please wait behind the curb while the bus is approaching.
- When boarding or deboarding please:
- Watch your step and do not rush**
  - Use the back door to deboard**
  - Wait for the bus to leave the bus stop before crossing the street**
  - Cross at the intersection**

## Regional Partners

- Mountain Mobility: Buncombe County**
- Phone: (828) 250-6750  
[www.buncombecounty.org/transportation](http://www.buncombecounty.org/transportation)
- Apple Country Transit: Henderson County**
- Phone: (828) 698-8571  
<http://www.applecountrytransit.com>

## Pets on Buses

Service animals which have been trained to assist an individual in living independently are permitted on board.

Smaller domesticated animals (cats & dogs) can be carried on the bus in pet carrying cages and held in your lap.

## Lost Items

Forget something?

Inquire about lost items by calling:

**(828) 253-5691**

Lost items will be kept for 30 days and proper identification should be presented to claim them. ART is not responsible for lost or stolen items.

## Security

All our buses may be equipped with a video and audio surveillance system.

## Adverse Weather

Schedule subject to change due to weather conditions beyond our control. Notices will be provided in advance when possible.

During times of adverse weather, please:

**Tune to your local radio and television stations regarding scheduling and operations**

Call ART at **(828) 253-5691**  
**6:30am - 10pm**

or

**Visit our Service and Weather Alerts page on [www.ridetheart.com](http://www.ridetheart.com)**

## Accessibility

ART is pleased to provide accessible service on all routes.

All buses are accessible for mobility devices and priority seating is available with wheelchair securements. Individuals with disabilities are eligible for discounts. (please see fare section)

ParaTransit

Door to door service is for persons with disabilities who can not walk to the closest ART bus stop. This service only applies to City of Asheville residents.

ART contracts with Mountain Mobility to provide this service.

Please contact Mountain Mobility directly to determine eligibility:

**(828) 250-6750 and press ext 5**

## Smoking | Eating | Drinking

Smoking, eating, and drinking are strictly prohibited on all transit buses.

Please extinguish cigarettes and dispose of or store away all food and beverages before boarding the bus.

## ART Station Hours

Mon - Fri: 6:30am - 10pm  
Sat: 8am - 10pm  
Sun: Closed/No service

**Located at 49 Coxe Ave.**

## Transfers

After you pay your fare, request a transfer and you will be entitled to unlimited travel for the duration of the transfer.

Transfers are valid for 90 minutes from end of the route, not from the time of boarding. Show the transfer to the driver each time you board the bus until the transfer expires.

## Fare Free Zone

Downtown and adjacent areas are Fare Free Zones. For boundaries, see the Fare Free Zone map in the downtown insert.

