

## **Asheville Transit's Bicycle Program**

Asheville Transit's policy is to support and promote the use of bicycles as an alternative and sustainable transportation option. Asheville Transit allows bicycles to travel on buses at no extra charge, and provides the greatest flexibility possible within the constraints of capacity and safety.

Asheville Transit buses are equipped with bicycle racks to hold from two to three bicycles. If the racks are full, two additional bicycles are allowed inside the bus, depending on passenger and wheelchair loads. Only single-rider, two-wheel bicycles are permitted on the bus bicycle racks or in the bus. No motor, tandem or three wheel bicycles are allowed. There is no age limit for riders using the bicycle racks or bringing bicycles on board the bus. Riders must be able to load and unload their bicycles, both on the bicycle racks and also on the bus.

There is no guarantee that there will be space on any specific bus for your bicycle.

### Loading:

1. Before the bus arrives remove all items that may fall off the bicycle during transit, such as bags, helmet, lights, air pumps, or water bottles. If items are securely mounted on the bicycle they do not need to be removed. Asheville Transit is not responsible for any lost items or damage to the bicycle.
2. Always load and unload your bicycle from the curb side of the bus.
3. If the rack is stowed, squeeze the silver release handle on the top and lower the rack from its upright position.
4. Lift your bicycle into the rack, putting the front wheel where indicated on the rack. (The first bicycle in the rack should be loaded in the position closest to the bus.)
5. Pull the support arm up and over the front tire as close to the frame as possible. The support arm should rest securely on the front tire only, not on the bicycle's frame.
6. If taking your bicycle on-board please allow other passengers to board first.
7. Board the bus and pay your fare. Sit as close to the front as possible, and keep your bicycle in view at all times.

### Unloading:

1. When approaching your stop, let the bus driver know you will unload your bicycle and then exit through the front door of the bus.

2. Lift the support arm from the bicycle's tire and lower it to the magnet on the rack.
3. Take your bicycle out of the rack.
4. If the rack is now empty, raise the rack up against the bus.

### General Safety Reminders

If an Asheville Transit employee considers that the bicycle represents a hazard to the safety of other passengers due to crowding or other operating conditions, that employee may prohibit the bicycle from entering the bus.

For safety reasons, the bus operator cannot get off the bus to assist the cyclist, but will be able to give instructions.

For your safety never step onto the street (left) side of the bus when loading or unloading your bicycle. The bus operator or other vehicles may not see you if you approach and load from the left side of the bus.

All unclaimed bicycles left on racks will be sent to Asheville Transit Lost and Found and kept for at least 30 days. After such time, if the owner does not claim a bicycle, it may be disposed of or converted to city use in accordance with City of Asheville practices.

Asheville Transit is not responsible for damages to or caused by bicycles on Asheville property or vehicles.