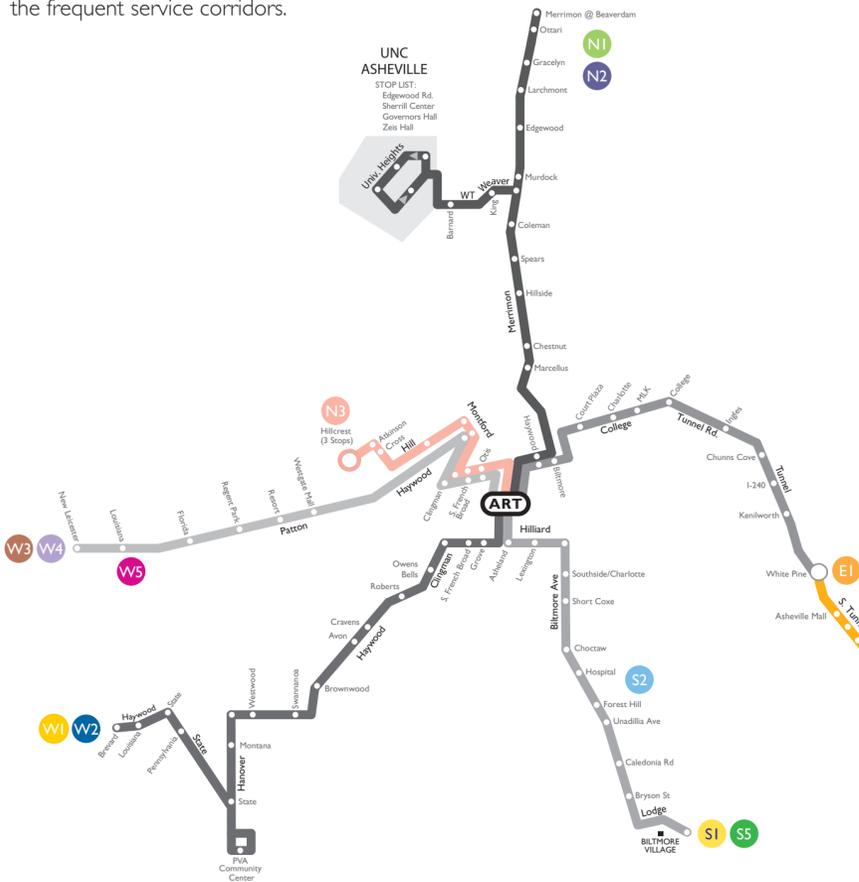


## Frequent Service Map

Use buses along the frequent service corridors. Buses make trips at least twice an hour in the frequent service corridors.



## Route Hours of Operation

MON. - FRI.	SATURDAY	MON. - FRI.	SATURDAY	MON. - FRI.	SATURDAY	MON. - FRI.	SATURDAY
First Trip	Last Trip	First Trip	Last Trip	First Trip	Last Trip	First Trip	Last Trip
*Starts on Montford Ave 5:45am* 6:45pm	N 6:45am* 6:45pm	*Starts in Shiloh 5:30am* 9:00pm	S1 6:30am* 9:00pm	7:00am 10:00pm SUNDAY & HOLIDAY: 8:00am - 5:00pm	E1 7:00am 10:00pm	*Starts at Johnston at N Bear Creek Rd 5:18am* 10:00pm SUNDAY & HOLIDAY: 8:00am - 5:00pm	W1 6:18am* 10:00pm
*Thur. - Sat. last ride departs 12:00am 6:15am 8:00pm* 7:15am 12:00pm* SUNDAY & HOLIDAY: 8:00am - 5:00pm	N1 6:15am 8:00pm* 7:15am 12:00pm*	6:15am 5:15pm 8:15am 5:15pm	S2 8:15am 5:15pm	6:15am 6:15pm 7:15am 6:15pm SUNDAY & HOLIDAY: 8:30am - 5:30pm	E2 6:15am 6:15pm 7:15am 6:15pm	6:30am 6:30pm 7:30am 6:30pm	W2 6:30am 6:30pm 7:30am 6:30pm
6:45am 5:30pm 7:45am 5:30pm	N2 6:45am 5:30pm	5:30am 7:00pm 6:08am* 7:00pm SUNDAY & HOLIDAY: 7:38am - 5:30pm*	S3 6:08am* 7:00pm	*Fri. last ride departs same as Sat 6:03am 9:03pm* 7:03am 12:03am	E2 6:03am 9:03pm* 7:03am 12:03am	6:00am 7:00pm 7:00am 7:00pm SUNDAY & HOLIDAY: 8:00am - 5:00pm	W3 6:00am 7:00pm 7:00am 7:00pm
6:35am 10:35pm SUNDAY & HOLIDAY: 8:35am - 5:35pm	N3 6:35am 10:35pm	6:00am 7:00pm 7:00am 7:00pm SUNDAY & HOLIDAY: 8:00am - 5:00pm	S4 7:00am 7:00pm	<b>ROUTES WITH SUNDAY &amp; HOLIDAY SERVICE HIGHLIGHTED IN YELLOW.</b>		6:30am 6:30pm 7:30am 6:30pm	W4 6:30am 6:30pm 7:30am 6:30pm
		7:30am 7:30pm 7:30am 7:30pm	S5 7:30am 7:30pm			6:30am 6:30pm 6:30am 6:30pm SUNDAY & HOLIDAY: 8:30am - 5:30pm	W5 6:30am 6:30pm 6:30am 6:30pm

\*Exception note: See individual route schedules for details.

## Connecting Services



## Contact Us

Need interpretation services? Contact: Necesita un interprete en español? Contacte: Нуждается в услугах переводчика? Обращайтесь в Горсовет Эшвила.  
**Visit us online at:** [ridetheart.com](http://ridetheart.com)  
**Plan your trip using** [Google maps](#)  
**By Email:** [iride@ashevillenc.gov](mailto:iride@ashevillenc.gov)  
**By Phone:** 828-253-5691 TDD/TTY: 711  
**By Mail:** 360 W. Haywood St., Asheville, NC 28801

## Holidays

### Holidays with Reduced Transit Service:

- New Year's Day
- Martin Luther King Jr. Day
- Good Friday
- Memorial Day
- Independence Day
- Labor Day

### Holidays with No Transit Service

- Thanksgiving Day
- Christmas Eve - (after 6:00 pm)
- Christmas Day

## Transit Fares

### Cash Fare

Adult	\$1.00
Discount*	\$0.50

### 11 Ticket Book

Adult	\$9.00
Discount*	\$4.50

### Monthly Pass

Adult	\$20.00
Discount*	\$10.00

### Annual Pass

Adult	\$220.00
Discount*	\$110.00

**Children Age five (5) and under ride free**

\*Discount fares are available to all seniors 65+, individuals with disabilities, Medicare recipients, and elementary, middle, & high school students ages 6-19. Medicare cards accepted to obtain the discounted rate.

**Cash or credit cards are accepted at the Transit Station.**

## Transfers

After you pay the driver your fare, request a transfer and you will be entitled to unlimited travel for the duration of the transfer.

Transfers are valid for 90 minutes from end of the route, not from the time of boarding. Show the transfer to the driver each time you board the bus until the transfer expires.

## Fare Free Zone

Downtown and adjacent areas are Fare Free Zones. For boundaries, see the Fare Free Zone map in the downtown insert.

## Tips for Travel

Plan your trip using [Google maps](#)

### Boarding

Locate a signed bus stop along the route you are traveling. Make sure you are on the side of the road in the direction you wish to travel. Ensure you are visible to the driver; a courteous wave can be useful. Stand behind the curb while the bus approaches. Have the exact fare ready.

### Deboarding

When you get within a block of your destination (or your destination is the next stop), press a yellow touchpad to signal the driver that you wish to exit. Please stay seated until the bus comes to a complete stop, then exit through the rear doors, if possible, to help speed the loading and unloading of your fellow passengers.

## PASSport Program

Ask your employer about the PASSport program, an employer-based program that allows employees to ride for free.

Also, employers can become a Best Work Place for Commuters by providing employees with an alternative to driving to work at a reduced rate.

For more information, please contact:

**(828) 232-4531 TDD/TTY: 711**

## Bikes on Buses

Bicycle racks are available on all transit vehicles at no extra charge. Loading and unloading your bicycle is easy.

Visit [www.ridetheart.com](http://www.ridetheart.com) for instructions

## Safety

ART's first priority is the safety of its passengers. For this reason, boarding the ART only occurs at signed transit stops. Ensure you are visible to the driver; a courteous wave can be useful. Stand behind the curb while the bus approaches. When riding the bus, please sit if possible. If standing please hold onto a railing.

When boarding or deboarding please:

**Watch your step and do not rush**

**Use the back door to deboard**

**Wait for the bus to leave the bus stop before crossing the street**

**Cross at the intersection**

## Regional Partners

**Mountain Mobility: Buncombe County**  
 Phone: (828) 250-6750 TDD/TTY: 711  
[www.buncombecounty.org/transportation](http://www.buncombecounty.org/transportation)

**Apple Country Transit: Henderson County**  
 Phone: (828) 698-8571 TDD/TTY: 711  
<http://www.applecountrytransit.com>

## Smoking | Eating | Drinking

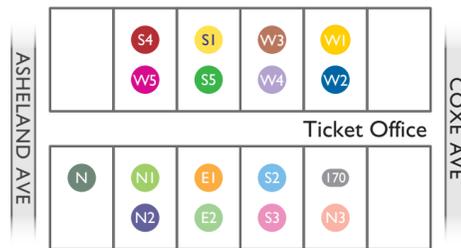
Smoking, eating, and drinking are strictly prohibited on all transit buses.

Please extinguish cigarettes and dispose of or store away all food and beverages before boarding the bus.

## Security

All our buses may be equipped with a video and audio surveillance system.

## ART Station Map



## Lost Items

Forget something? Inquire about lost items by calling:

**(828) 253-5691 TDD/TTY: 711**

Lost items will be kept for 30 days and proper identification should be presented to claim them. ART is not responsible for lost or stolen items.

## Adverse Weather

Schedules subject to change due to weather conditions beyond our control. Notices will be provided in advance when possible.

During times of adverse weather, please:

**Tune to your local radio and television stations regarding scheduling and operations**

**Visit our Service and Weather Alerts page on [www.ridetheart.com](http://www.ridetheart.com)**

or

**Call ART at (828) 253-5691 TDD/TTY: 711**

**Sign up for My NextBus Advanced Alert Feature, Watch Route Alert**

## nextART Quick Guide

You can use your touch tone telephone, mobile device (standard cell phone or smart phone) or web enabled computer to find exactly where the bus is and when it will arrive at your stop.

**TEXT** Text 41411 then enter "nextART", space and the 3-digit bus stop I.D. number

**DIAL** Dial (828) 253-5691, press 5

Visit [ridetheart.com](http://ridetheart.com) or [nextbus.com/art](http://nextbus.com/art)

Visit [nextbus.com](http://nextbus.com)

## Accessibility

ART is pleased to provide accessible service on all routes.

All buses are accessible for mobility devices and priority seating is available with wheelchair securements. Individuals with disabilities are eligible for discounts. (please see fare section)

### ParaTransit

ART provides next-day complimentary paratransit service to people with disabilities<sup>1</sup> within the paratransit service area<sup>2</sup>. Service is provided during equivalent hours as ART routes. Eligible recipients can use paratransit for all activities.

To determine eligibility call Mon. - Fri. 8am-5pm. To schedule a trip, call anytime for next day service. Call Mountain Mobility at (828) 250-6750, ext. 5. TDD/TTY: 711.

Cost \$2 a trip.

<sup>1</sup> Required by the American with Disabilities Act of 1990.

<sup>2</sup> Service area is ¾ mile of routes and City-wide.

## Pets on Buses

Service animals which have been trained to assist an individual in living independently are permitted on board.

Smaller domesticated animals (cats & dogs) can be carried on the bus in pet carrying cages held in your lap.

## ART Station Hours

**Located at 49 Coxe Ave.**

**Mon - Fri: 6:00am - 9:30pm**

**Sat: 7:00am - 9:30pm**

**Sunday & Holiday: 8:30am - 6:00pm**

