



Transit Committee Minutes - Draft

**Regular Meeting
December 1, 2015**

Attending:

Committee Members: Dave Erb, Charlton Owens, Julie Mayfield, Adam Charnack, Tom Tomlin, Calvin Allen, Ed Johnson

City/ART Staff: Mariate Echeverry, Rose Christian, Ronnie Payne, Martha McGlohon

Community Members: Amy Cantrell, Sabrah n'haRaven, James Gambrell, Maggie Belle Gladden, Fran Wheaton, Vicki Meath, Lauren Noto

3:30 pm - Opening of Meeting

Julie opened the meeting.

3 November 2015 Minutes - Bruce moved to approve, Tom seconded, unanimous in favor.

3:36 pm - Transit Committee Officers

Charlton moved to nominate Adam Charnack as TC Chair, Dave seconded. Unanimously approval.

Dave moved to appoint Adam to MMTC, Charlton seconded. Unanimously approval.

Julie transferred Chair's duties to Adam, left for her first meeting as a member of City Council.

3:42 pm - Public Comment I

Amy Cantrell (People's Voice on Transportation Equality) gave a presentation raising concerns about TC and ART system follow-up on community input. People's VOTE made four action requests of the TC: 1) Vote to create a better complaint system that is accessible, transparent, responsive. 2) Direct City staff to meet with First Transit to develop an immediate emergency plan to deal with mechanical/safety issues. 3) Prioritize stop reinstatement (especially Bartlett Arms, Erskine, Deaverview, and VOC Rehab) and expansion of the free fare zone in the Transit Master Plan. 4) Place late night service at the top of TC's "wish list" for the ART system.

Rose requested a copy of the detailed list of mechanical and safety issues. Vicki Meath reiterated that complaints had been made, in a documented and coordinated way, through all of the official channels, and only those that went through IRide were heeded. James Gambrell commented on buses lacking air conditioning for lengthy periods during the summer, and on buses being kept running in spite of shutdown alarms sounding. Rose mentioned a period of time in September when five buses went down simultaneously due to fuel problems, but stated that it was a rare anomaly. She also stated that ignoring or defeating the safety alarms is a violation of driver protocol. Lauren Noto commented on the severe degradation of service, dating back to at least early summer, especially around Klondyke. Vicki expressed continued frustration with the ongoing dismissal of legitimate feedback, and emphasized People's VOTE's desire to be a partner in improving the system. Rose offered to sit down for discussion and open her records with anyone who's interested.

Adam requested that City Staff and First Transit provide TC with a clear description of the present complaint protocol. Amy Cantrell emphasized the need for an integrated (City and First Transit) protocol, to address the differing levels of responsiveness of different channels. Tom mentioned that many complaint forms come in at the Transit Center without any contact information to allow a response. Mariate agreed to aim for providing the requested description in time for the February TC meeting.

4:32 pm - TC Experiences Riding the Bus

Dave mentioned N1 being very late today. Bruce has noted that N1 and N2 are running late more often recently than was the norm in the past. Calvin has had problems with N being late. Charlton has noticed a problem with inadequate lighting at stops. Ed has been using Mountain Mobility more than ART lately, but has noticed that W buses are frequently late. Tom has noticed problems with traffic causing more delays lately.

4:41 pm – New Business

Triennial Review:

Mariate noted that upcoming Triennial review will consume most of Staff's time.

5310 Grant Applications:

Staff will be applying for \$112,000 for paratransit funding and \$150,000 for transit station (80 percent federal, 20 percent local), Mariate would like TC endorsement of the application. Bruce moved, Ed seconded, that TC endorse. Unanimously approval.

4:46 pm – Unfinished Business

Management Company RFP:

Update information is attached. Major considerations include two resident assistants to the general manager and language incorporating liquidated damages for non-performance. Martha McGlohon emphasized that inclusion of liquidated damages would require a staff person to monitor compliance.

Fare Changes and Public Meetings:

Six meetings scheduled; first was yesterday (30 November).

Staff Recommendations regarding FY17 Operating Budget:

Staff will present three budgets (flat, constrained by 5 percent, and enhanced) to Council. Enhancements are all related to additional staff (both City and management team).

TC Goals:

Vicki Meath reported that Just Economics is exploring an application for TDA funds to support late night service and other enhancements, wants to coordinate with City and TC.

MMTC Update:

no report

5:11 pm – Staff Updates

Adam is part of team reviewing draft plan for TMP update. RFP will go out soon.

Rose has reviewed the concerns raised last month about the operating statistics. Many of the discrepancies arise from trying to reconcile GFI data with APC data.

5:18 pm – Future Agenda Items

Advertising policy (defer to Spring), complaint protocol description (for February), TMP update

5:18 pm – Meeting Adjourned