



Frequently Asked Questions about the Zero Waste AVL Residential Curbside Recycling Program

Q: What is the [Zero Waste AVL Recycling Program](#)?

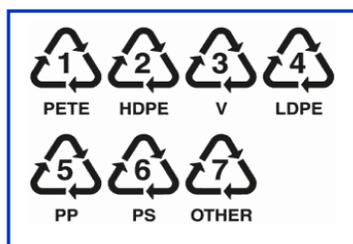
A: The blue 96 gallon recycling roll cart allows residents to recycle a greater volume of materials without sorting or separating materials. The program also increases the types of materials accepted for curbside recycling, making it easier to identify what can go in the cart.

Q: How can I find out my collection date, and when recyclables are picked up?

A: The following website can provide your collection schedule:
<http://simplicity.ashevilenc.gov/#/search>.

Q: Where am I supposed to put this big blue roll cart?

A: The base of the blue roll cart is approximately the same size as the diameter of a standard stackable recycling bin-just much taller. Try to store it where you stored your bins.



Q: Which plastics are accepted for recycling?

A: Plastics #1 through #7; usually found imprinted within the symbol on the bottom of the container. Plastic lids and caps are also now recyclable; remove all caps and lids from containers before placing in the recycling cart.

Q: Can I recycle refrigerated milk and juice cartons with plastic spouts, or unrefrigerated juice box and soy

milk type cartons with plastic spouts?

A: Yes. "Gable top and aseptic" cartons are accepted. Cartons with or without plastic spouts are also accepted. The caps from these containers may also be recycled.



Q: Do I have to bag the recyclables?

A: No, please don't place recyclable material into plastic bags before placing into the blue roll cart.

Q: Can I recycle plastic bags (e.g. grocery, retail, produce, etc.) in curbside collection?

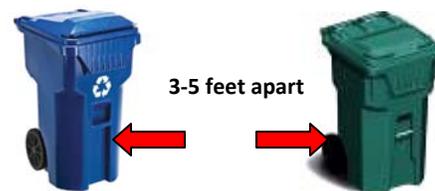
A: No. We cannot recycle plastic bags in curbside collection. Please return plastic bags to the grocery or retail store for recycling.

Q: Where do I get more information on how to recycle materials that are not accepted for curbside recycling roll cart collection?

A: For more information on how to recycle appliances and other specialty recycling materials, please visit:
www.asheville.gov/recycling.

Q: Why were my recyclables not collected?

A: If blue recycling carts and green trash carts are placed too close together on the curb, or too close to utility poles, mailboxes, cars, or other curbside objects, the sanitation crews cannot access them with the mechanic lift system on the trucks. If the crews cannot access them, they cannot collect your recyclables or trash. Check to see if the crew left a sticker on your cart with specific details of why they were not able to collect that day.



Please keep blue and green roll carts 3-5 feet apart on the curb for collection.

Q: How often will recycling be collected?

A: Recyclables are collected bi-weekly not each week like trash collection. Recyclables are collected on the scheduled pick up day only.

Q: I have a very large household. Can I get an additional blue recycling cart?

A: Yes. While most households only require one cart, residents may receive an additional cart. For more information on this, please contact the Sanitation Division at: (828) 251-1122.

Q: Do recyclable food containers need to be put in the dishwasher?

A: No. Some remaining food residue in your container is fine. Simply lightly rinse- there is no need to wash recyclables in the dishwasher

Q: Can you recycle broken glass inside the recycling roll cart?

A: Yes. Broken glass *containers* can be recycled. If glass bottles or jars become broken in the cart, they can still be recycled. The roll carts are designed to keep broken glass contained safely while being stored, and while it is being emptied into the recycling trucks. If you have further questions about whether or not broken glass is recyclable, please contact Curbside Management at: (828) 252-2532.

Q: Do the materials really get recycled if they are unsorted?

A: Yes. The recyclables are brought to Curbside Management's recycling collection center, where they are sorted, compacted and then sent out to be made into new products.



For more information about recycling, please visit:
www.ashevillenc.gov/recycling

RECYCLE
Reach for Zero