



## Water Resources

**Contact:** Jade Dundas, Director  
**Phone:** (828) 259-5955  
**Fax:** (828) 259-5710  
**Email:** [jdundas@ashevillenc.gov](mailto:jdundas@ashevillenc.gov)  
**Website:** [www.ashevillenc.gov/water](http://www.ashevillenc.gov/water)

The Water Resources Department is the primary regional water provider for Buncombe County and part of Northern Henderson County, including the City of Asheville, the Town of Biltmore Forest, the Town of Black Mountain, and the Woodfin Water District. The Water Resources Department consists of six main divisions:

- Administration,
- Customer Services
- Engineering
- Maintenance
- Meter Services
- Production



## **Purchases & Contracts in support of Water Resources' functions include:**

- **General Services:** HVAC Maintenance (quarterly); Trash/Cardboard Pickup (weekly); Pest Control (quarterly); Roof/Fence Repair (as needed); Welding Services (as needed); Document Scanning and/or Shredding (as needed); Fire Alarm & Sprinkler Tests (annually); Brush Disposal (as needed); Printing Services (as needed); Training (annually)
- **Industry-Specific Services:** Generator Repairs (as needed); Laboratory Testing (monthly); Intake Structure Cleaning (annually); Asbestos Waterline Removal (as needed); Boring Equipment Maintenance (as needed); Water Meter Testing (as needed); Sludge Removal (annually); Water Tank & Pump Station Maintenance (annually)
- **Professional Services:** Engineering for Mostly Large Construction Projects (several projects annually); Legal, Surveying, Environmental, & Architectural Services (as needed)
- **Small Procurement:** Employee Uniforms, Saws, Weed Trimmers, Hand & Mechanical Tools, Leak Detection Equipment, Gas Monitors, Landscaping Items (mulch, plants, etc.), Propane/Gasoline, Survey Equipment, Food for Business Meetings, Janitorial Supplies, Items for Warehouse, Educational Materials, etc. (as needed)
- **Large Procurement:** Water Treatment Chemicals, Water Meters, Water Service Materials & Repair Parts (piping, valves, fire hydrants, etc.), Vehicles, Trailers, Backhoes, Trackhoes, Dump Trucks, Lawn Mowers, Light Towers, 4-Wheelers, ATV's, UTV's, Compressors, Chemical Laboratory Equipment, Quarry Materials (annually); Items for Warehouse (as needed)